LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 81 locations across 8 counties

CHECKOUTS/RENEWALS
- Total*** - 525,347

INTERLIBRARY LOANS
- 12,791 - Items Loaned

ITEMS ADDED
- Item Records*** - 19,001
- Bib Records - 1,742

ITEMS TOTAL
- 23,809,002 - Item Records***
- 1,483,289 - Bib Records
  (Some digital items are not counted)

CUSTOMERS SERVED
- Total*** - 115,280

MELCAT
- 2,749 - Items Received***
- 2,903 - Items Loaned***

DELIVERY - BAGS & BINS
- March 2020 - ?
- March 2019 - 2,613
  ?%

RETURN ANYWHERE
- 461 - Items Returned*

LLC OVERDRIVE GROUP
- March 2020 - 33,254
- LLC to MCLS - 2,775
- MCLS to LLC - 4,637
- LLC to SLC - 629
- SLC to LLC - 401

LLC RBDIGITAL GROUP
- 3,465 - eMagazines
- 446 - eAudio

I-TIVA
- Patrons Contacted - 4,733
- Messages Delivered - 4,556
- Patrons Who Called In - 418
- Patrons Who Logged In - 199

TECHNICAL SUPPORT
- Tickets Created - 197
- Tickets Closed - 169

CONSULTING SUPPORT
- 28 - Advocacy
- 70 - Members
- 37 - Vendors
  (Now including counts from Staff)

Our mission is to strengthen our member libraries covering eight West Michigan counties by providing the means to share resources, services and expertise for the benefit of individuals and communities.

Data collected from March 2020 Libraries closed and delivery stopped on or around March 13th. Visit the website at www.llcoop.org.