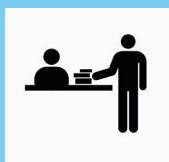


# LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 81 locations across 8 counties



## CHECKOUTS/RENEWALS

Total\*\*\* - 525,347

## INTERLIBRARY LOANS

12,791 - Items Loaned



## ITEMS ADDED

Item Records\*\*\* - 19,001  
Bib Records - 1,742

## ITEMS TOTAL

23,809,002 - Item Records\*\*\*  
1,483,289 - Bib Records  
(Some digital items are not counted)



## CUSTOMERS SERVED

Total\*\*\* - 115,280

## MELCAT

2,749 - Items Received\*\*\*  
2,903 - Items Loaned\*\*\*



## DELIVERY - BAGS & BINS

March 2020 - ?  
March 2019 - 2,613  
?%

## RETURN ANYWHERE

461 - Items Returned\*



\* Includes KDL  
\*\* Includes GRPL  
\*\*\* Includes KDL & GRPL

Lakeland provided and/or subscription services

## LLC OVERDRIVE GROUP



March 2020 - 33,254  
LLC to MCLS - 2,775  
MCLS to LLC - 4,637  
LLC to SLC - 629  
SLC to LLC - 401

## LLC RBDIGITAL GROUP

3,465 - eMagazines  
446 - eAudio



## I-TIVA

Patrons Contacted - 4,733  
Messages Delivered - 4,556  
Patrons Who Called In - 418  
Patrons Who Logged In - 199

## SHOUTBOMB

4,206 - Total Registered Users  
4,725 - Total Registered Barcodes  
67 - New Users



## TECHNICAL SUPPORT

Tickets Created - 197  
Tickets Closed - 169

## CONSULTING SUPPORT

28 - Advocacy  
70 - Members  
37 - Vendors  
(Now including counts from Staff)



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES  
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING  
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE  
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from March 2020  
Libraries closed and delivery stopped  
on or around March 13th.  
Visit the website at [www.llcoop.org](http://www.llcoop.org).