LAKELAND LIBRARY COOPERATIVE
MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 82 locations across 8 counties

CHECKOUTS/RENEWALS
Total*** - 877,181

INTERLIBRARY LOANS
29,213 - Items Loaned

ITEMS ADDED
Item Records*** - 33,187
Bib Records - 3,054
(Some digital items are not counted)

ITEMS TOTAL
32,973,812 - Item Records***
1,666,288 - Bib Records
(Some digital items are not counted)

CUSTOMERS SERVED
Total*** - 109,829

MMELCAT
5,410 - Items Received***
5,635 - Items Loaned***

DELIVERY - BAGS & BINS
March 2021 - 3,272
March 2020 - 1,430
Up 128%

RETURN ANYWHERE
409 - Items Returned*

Lakeland provided and/or subscription services

LLC OVERDRIVE GROUP
MCLS to LLC - ?
SLC to LLC - ?
GLDL to LLC - ?

March 2021 - ?
LLC to MCLS - ?
LLC to SLC - ?
LLC to GLDL - ?

I-TIVA
Patrons Contacted - 8,121
Messages Delivered - 7,972
Patrons Who Called In - 229
Patrons Who Logged In - 109

SHOUTBOMB
4,731 - Total Registered Users
5,286 - Total Registered Barcodes
54 - New Users

TECHNICAL SUPPORT
Tickets Created - 228
Tickets Closed - 216

CONSULTING SUPPORT
22 - Advocacy
132 - Members
32 - Vendors

OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Visit the website at www.llcoop.org.

Data collected from March 2021.

* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL