

# LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT



Member resources shared by 42 libraries in 82 locations across 8 counties



## CHECKOUTS/RENEWALS

Total\*\*\* - 877,181

## INTERLIBRARY LOANS

29,213 - Items Loaned



## ITEMS ADDED

Item Records\*\*\* - 33,187  
Bib Records - 3,054  
(Some digital items are not counted)

## ITEMS TOTAL

32,973,812 - Item Records\*\*\*  
1,666,288 - Bib Records  
(Some digital items are not counted)



## CUSTOMERS SERVED

Total\*\*\* - 109,829

## MELCAT

5,410 - Items Received\*\*\*  
5,635 - Items Loaned\*\*\*



## DELIVERY - BAGS & BINS

March 2021 - 3,272  
March 2020 - 1,430  
Up 128%

## RETURN ANYWHERE

409 - Items Returned\*



\* Includes KDL  
\*\* Includes GRPL  
\*\*\* Includes KDL & GRPL

Lakeland provided and/or subscription services



## LLC OVERDRIVE GROUP

MCLS to LLC - ?  
SLC to LLC - ?  
GLDL to LLC - ?

March 2021 - ?  
LLC to MCLS - ?  
LLC to SLC - ?  
LLC to GLDL - ?



## I-TIVA

Patrons Contacted - 8,121  
Messages Delivered - 7,972  
Patrons Who Called In - 229  
Patrons Who Logged In - 109

## SHOUTBOMB

4,731 - Total Registered Users  
5,286 - Total Registered Barcodes  
54 - New Users



## TECHNICAL SUPPORT

Tickets Created - 228  
Tickets Closed - 216

## CONSULTING SUPPORT

22 - Advocacy  
132 - Members  
32 - Vendors



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES  
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING  
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE  
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from March 2021.

Visit the website at [www.llcoop.org](http://www.llcoop.org).