## Lakeland Library Cooperative Monthly Snapshot

Member resources shared by 42 libraries in 81 locations across 8 counties

### Checkouts/Renewals
- Total*** - 1,359,294

### Inter-Library Loans
- 23,172 - Items Loaned

### Items Added
- Item Records*** - 33,908
- Bib Records - 2,753

### Items Total
- 21,051,998 - Item Records***
- 1,416,786 - Bib Records

Some digital items are not counted.

### Customers Served
- Total*** - 146,572

### MELCAT
- 5,798 - Items Received***
- 5,443 - Items Loaned***

### Delivery - Bags & Bins
- July 2019 - 2,901
- July 2018 - 2,543
- Up 14%

### Return Anywhere
- 1,120 - Items Returned*

- * Includes KDL
- ** Includes GRPL
- *** Includes KDL & GRPL

Lakeland provided and/or subscription services

### LLC OverDrive Group
- July 2019 - 29,756
- LLC to MCLS - 2,699
- MCLS to LLC - 3,641

### LLC RBDigital Group
- 2,118 - e-Magazines
- 372 - e-Audio

### I-Tiva
- Patrons Contacted - 10,097
- Messages Delivered - 9,549
- Patrons Who Called In - 641
- Patrons Who Logged In - 298

### Shoutbomb
- 3,430 - Total Registered Users
- 3,838 - Total Registered Barcodes
- 113 - New Users

### Technical Support
- Tickets Created - 153
- Tickets Closed - 144

### Consulting Support
- 16 - Advocacy
- 30 - Members
- 15 - Vendors

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**Our Mission is to Strengthen Our Member Libraries covering eight West Michigan Counties by Providing the Means to Share Resources, Services and Expertise for the Benefit of Individuals and Communities.**

Visit the website at [www.llcoop.org](http://www.llcoop.org).