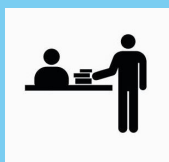


LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 81 locations across 8 counties



CHECKOUTS/RENEWALS

Total*** - 1,359,294

INTER-LIBRARY LOANS

23,172 - Items Loaned



ITEMS ADDED

Item Records*** - 33,908
Bib Records - 2,753

ITEMS TOTAL

21,051,998 - Item Records***
1,416,786 - Bib Records
(Some digital items are not counted)



CUSTOMERS SERVED

Total*** - 146,572

MELCAT

5,798 - Items Received***
5,443 - Items Loaned***



DELIVERY - BAGS & BINS

July 2019 - 2,901
July 2018 - 2,543
Up 14%

RETURN ANYWHERE

1,120 - Items Returned*



* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL

Lakeland provided and/or subscription services



LLC OVERDRIVE GROUP

July 2019 - 29,756
LLC to MCLS - 2,699
MCLS to LLC - 3,641

LLC RBDIGITAL GROUP

2,118 - e-Magazines
372 - e-Audio



I-TIVA

Patrons Contacted - 10,097
Messages Delivered - 9,549
Patrons Who Called In - 641
Patrons Who Logged In - 298

SHOUTBOMB

3,430 - Total Registered Users
3,838 - Total Registered Barcodes
113 - New Users



TECHNICAL SUPPORT

Tickets Created - 153
Tickets Closed - 144

CONSULTING SUPPORT

16 - Advocacy
30 - Members
15 - Vendors



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from July 2019.

Visit the website at www.llcoop.org.