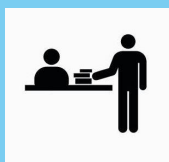


LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 81 locations across 8 counties

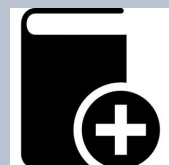


CHECKOUTS/RENEWALS

Total*** - 649,583

INTERLIBRARY LOANS

28,027 - Items Loaned



ITEMS ADDED

Item Records*** - 36,160
Bib Records - 3,302

ITEMS TOTAL

55,949,989 - Item Records***
1,532,144 - Bib Records
(Some digital items are not counted)



CUSTOMERS SERVED

Total*** - 97,914

MELCAT

0 - Items Received***
0 - Items Loaned***



DELIVERY - BAGS & BINS

July 2020 - 2,993
July 2019 - 2,901
Up 3%

RETURN ANYWHERE

448 - Items Returned*



* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL

Lakeland provided and/or subscription services

LLC OVERDRIVE GROUP



July 2020 - 35,772
LLC to MCLS - 3,436
MCLS to LLC - 4,978
LLC to SLC - 911
SLC to LLC - 496

LLC RBDIGITAL GROUP

2,752 - eMagazines
422 - eAudio



I-TIVA

Patrons Contacted - 9,450
Messages Delivered - 9,155
Patrons Who Called In - 207
Patrons Who Logged In - 78

SHOUTBOMB

4,323 - Total Registered Users
4,851 - Total Registered Barcodes
64 - New Users



TECHNICAL SUPPORT

Tickets Created - 148
Tickets Closed - 136

CONSULTING SUPPORT

28 - Advocacy
120 - Members
20 - Vendors



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from July 2020.

Visit the website at www.llcoop.org.