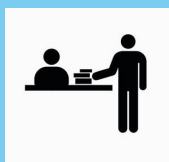


LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT



Member resources shared by 42 libraries in 82 locations across 8 counties



CHECKOUTS/RENEWALS

Total*** - 570,227

INTERLIBRARY LOANS

31,432 - Items Loaned



ITEMS ADDED

Item Records*** - 32,156
Bib Records - 3,029
(Some digital items are not counted)

ITEMS TOTAL

31,744,797 - Item Records***
1,643,478 - Bib Records
(Some digital items are not counted)



CUSTOMERS SERVED

Total*** - 93,269

MELCAT

? - Items Received***
? - Items Loaned***



DELIVERY - BAGS & BINS

January 2021 - 3,021
January 2020 - 2,981
Up 1%

RETURN ANYWHERE

290 - Items Returned*



* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL

Lakeland provided and/or subscription services



LLC OVERDRIVE GROUP

January 2021 - 38,107
LLC to RLA Libs - 4,715
RLA Libs to LLC - ?

LLC RBDIGITAL GROUP

3,514 - eMagazines



I-TIVA

Patrons Contacted - 8,516
Messages Delivered - 8,384
Patrons Who Called In - 251
Patrons Who Logged In - 98

SHOUTBOMB

4,651 - Total Registered Users
5,205 - Total Registered Barcodes
66 - New Users



TECHNICAL SUPPORT

Tickets Created - 233
Tickets Closed - 205

CONSULTING SUPPORT

18 - Advocacy
129 - Members
27 - Vendors



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from January 2021.

Visit the website at www.llcoop.org.