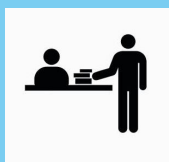


LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT



Member resources shared by 42 libraries in 81 locations across 8 counties



CHECKOUTS/RENEWALS

Total*** - 533,004

INTERLIBRARY LOANS

29,178 - Items Loaned



ITEMS ADDED

Item Records*** - 28,830
Bib Records - 2,683
(Some digital items are not counted)

ITEMS TOTAL

31,257,353 - Item Records***
1,636,012 - Bib Records
(Some digital items are not counted)



CUSTOMERS SERVED

Total*** - 90,344

MELCAT

?- Items Received***
?- Items Loaned***



DELIVERY - BAGS & BINS

December 2020 - 2,516
December 2019 - 2,987
Up 19%

RETURN ANYWHERE

427- Items Returned*



* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL

Lakeland provided and/or subscription services



LLC OVERDRIVE GROUP

December 2020 - 34,557
LLC to RLA Libs - 4,269
RLA Libs to LLC - ?

LLC RBDIGITAL GROUP

2,679 - eMagazines



I-TIVA

Patrons Contacted - 9,297
Messages Delivered - 8,684
Patrons Who Called In - 332
Patrons Who Logged In - 95

SHOUTBOMB

4,589 - Total Registered Users
5,134 - Total Registered Barcodes
76 - New Users



TECHNICAL SUPPORT

Tickets Created - 238
Tickets Closed - 225

CONSULTING SUPPORT

12 - Advocacy
61 - Members
8 - Vendors



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from December 2020.

Visit the website at www.llcoop.org.