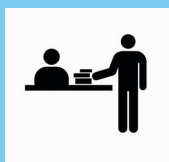


LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 81 locations across 8 counties



CHECKOUTS/RENEWALS

Total*** - 1,248,478

INTER-LIBRARY LOANS

21,655 - Items Loaned



ITEMS ADDED

Item Records*** - 31,612
Bib Records - 2,558

ITEMS TOTAL

20,917,252 - Item Records***
1,411,755 - Bib Records
(Some digital items are not counted)



CUSTOMERS SERVED

Total*** - 138,769

MELCAT

5,214 - Items Received***
4,813 - Items Loaned***



DELIVERY - BAGS & BINS

June 2019 - 2,482
June 2018 - 2,355
Up 5%

RETURN ANYWHERE

628 - Items Returned*



* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL

Lakeland provided and/or subscription services



LLC OVERDRIVE GROUP

June 2019 - 28,050
LLC to MCLS - 2,588
MCLS to LLC - 3,214

LLC RBDIGITAL GROUP

2,137 - e-Magazines
362 - e-Audio



I-TIVA

Patrons Contacted - 9,001
Messages Delivered - 8,774
Patrons Who Called In - 654
Patrons Who Logged In - 318

SHOUTBOMB

3,317 - Total Registered Users
3,702 - Total Registered Barcodes
167 - New Users



TECHNICAL SUPPORT

Tickets Created - 266
Tickets Closed - 252

CONSULTING SUPPORT

9 - Advocacy
27 - Members
9 - Vendors



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from June 2019.

Visit the website at www.llcoop.org.