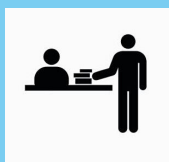


LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 81 locations across 8 counties



CHECKOUTS/RENEWALS

Total*** - 230,890

INTERLIBRARY LOANS

17,779 - Items Loaned



ITEMS ADDED

Item Records*** - 31,277
Bib Records - 2,093

ITEMS TOTAL

25,384,482 - Item Records***
1,532,175 - Bib Records
(Some digital items are not counted)



CUSTOMERS SERVED

Total*** - 88,738

MELCAT

0 - Items Received***
0 - Items Loaned***



DELIVERY - BAGS & BINS

June 2020 - 2,217
June 2019 - 2,482
Down 11%

RETURN ANYWHERE

458 - Items Returned*



* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL

Lakeland provided and/or subscription services

LLC OVERDRIVE GROUP



June 2020 - 36,573
LLC to MCLS - 3,367
MCLS to LLC - ?
LLC to SLC - 927
SLC to LLC - ?

LLC RBDIGITAL GROUP

2,355 - eMagazines
427 - eAudio



I-TIVA

Patrons Contacted - 4,401
Messages Delivered - 4,089
Patrons Who Called In - 166
Patrons Who Logged In - 43

SHOUTBOMB

4,260 - Total Registered Users
4,784 - Total Registered Barcodes
46 - New Users



TECHNICAL SUPPORT

Tickets Created - 137
Tickets Closed - 162

CONSULTING SUPPORT

15 - Advocacy
60 - Members
8 - Vendors



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from June 2020
Delivery resumed June 8th.
Visit the website at www.llcoop.org.