# Lakeland Library Cooperative Monthly Snapshot

Member resources shared by 42 libraries in 81 locations across 8 counties

## Checkouts/Renewals
- Total*** - 1,663

## Interlibrary Loans
- 82 - Items Loaned

## Items Added
- Item Records*** - 5,399
- Bib Records - 854

## Items Total
- 24,139,134 - Item Records***
- 1,503,394 - Bib Records
  (Some digital items are not counted)

## Customers Served
- Total*** - 48,572

## Delivery - Bags & Bins
- May 2020 - 0
- May 2019 - 2,509

## Return Anywhere
- 0 - Items Returned*

## LLC Overdrive Group
- May 2020 - 39,800
  - LLC to MCLS - 3,533
  - MCLS to LLC - 5,362
  - LLC to SLC - 983
  - SLC to LLC - 564

## LLC RBDigital Group
- 3,309 - eMagazines
- 483 - eAudio

## I-Tiva
- Patrons Contacted - 0
- Messages Delivered - 0
- Patrons Who Called In - 40
- Patrons Who Logged In - 15

## Technical Support
- Tickets Created - 161
- Tickets Closed - 153

## Shoutbomb
- 4,215 - Total Registered Users
- ? - Total Registered Barcodes
- 6 - New Users

## Consulting Support
- 30 - Advocacy
- 50 - Members
- 12 - Vendors

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*Includes KDL
**Includes GRPL
***Includes KDL & GRPL

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*Our mission is to strengthen our member libraries covering eight west Michigan counties by providing the means to share resources, services, and expertise for the benefit of individuals and communities.*

Data collected from May 2020

Libraries closed and delivery stopped on or around March 13th.

Visit the website at [www.llcoop.org](http://www.llcoop.org).