

# LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 81 locations across 8 counties



## CHECKOUTS/RENEWALS

Total - 896,659+

## INTER-LIBRARY LOANS

21,310 - Items Loaned



## ITEMS ADDED

Item Records - 31,794+  
Bib Records - 3,049

## ITEMS TOTAL

10,671,543+ - Item Records  
1,005,415 - Bib Records



## CUSTOMERS SERVED

Total - 68,180\*\*

## MELCAT

6,009+ - Items Received  
4,198+ - Items Loaned



## DELIVERY

Jan 2019 - 2,210  
Jan 2018 - 2,426  
Down 9%

## RETURN ANYWHERE

Started February 4, 2019\*



+ Includes KDL & GRPL  
\* Includes KDL  
\*\* Includes GRPL

Lakeland provided and/or subscription services



## LLC OVERDRIVE GROUP

Jan 2019 - 29,967  
LLC to MCLS - 2,563  
MCLS to LLC - 1,993

## LLC RBDIGITAL GROUP

2,366 - e-Magazines  
131 - e-Audio



## I-TIVA

Patrons Contacted - 9,965  
Messages Delivered - 9,572  
Patrons Who Called In - 650  
Patrons Who Logged In - 341

## SHOUTBOMB

2,632 - Total Registered Users  
2,908 - Total Registered Barcodes  
123 - New Users



## TECHNICAL SUPPORT

Tickets Created - 165  
Tickets Closed - 140

## CONSULTING SUPPORT

22 - Consulting Issues



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES  
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING  
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE  
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from January 2019.

Visit the website at [www.llcoop.org](http://www.llcoop.org).