LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 81 locations across 8 counties

CHECKOUTS/RENEWALS
Total - 896,659+

INTER-LIBRARY LOANS
21,310 - Items Loaned

ITEMS ADDED
Item Records - 31,794+
Bib Records - 3,049

ITEMS TOTAL
10,671,543+ - Item Records
1,005,415 - Bib Records

CUSTOMERS SERVED
Total - 68,180**

MELCAT
6,009+ - Items Received
4,198+ - Items Loaned

DELIVERY
Jan 2019 - 2,210
Jan 2018 - 2,426
Down 9%

RETURN ANYWHERE
Started February 4, 2019*

Lakeland provided and/or subscription services

LLC OVERDRIVE GROUP
Jan 2019 - 29,967
LLC to MCLS - 2,563
MCLS to LLC - 1,993

LLC RBDIGITAL GROUP
2,366 - e-Magazines
131 - e-Audio

I-TIVA
Patrons Contacted - 9,965
Messages Delivered - 9,572
Patrons Who Called In - 650
Patrons Who Logged In - 341

SHOUTBOMB
2,632 - Total Registered Users
2,908 - Total Registered Barcodes
123 - New Users

TECHNICAL SUPPORT
Tickets Created - 165
Tickets Closed - 140

CONSULTING SUPPORT
22 - Consulting Issues

OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from January 2019.

Visit the website at www.llcoop.org.