LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 81 locations across 8 counties

CHECKOUTS/RENEWALS
Total*** - 1,026,472

INTER-LIBRARY LOANS
18,862 - Items Loaned

ITEMS ADDED
Item Records*** - 36,270
Bib Records - 3,143

ITEMS TOTAL
20,736,366 - Item Records***
1,404,363 - Bib Records
(Some digital items are not counted)

CUSTOMERS SERVED
Total*** - 127,256

MELCAT
5,070 - Items Received***
5,187 - Items Loaned***

DELIVERY - BAGS & BINS
May 2019 - 2,509
May 2018 - 2,389
Up 5%

RETURN ANYWHERE
644 - Items Returned*

Lakeland provided and/or subscription services

LLC OVERDRIVE GROUP
May 2019 - 26,847
LLC to MCLS - 2,639
MCLS to LLC - 2,934

LLC RBDIGITAL GROUP
2,417 - e-Magazines
285 - e-Audio

I-TIVA
Patrons Contacted - 8,399
Messages Delivered - 8,121
Patrons Who Called In - 691
Patrons Who Logged In - 345

SHOUTBOMB
3,152 - Total Registered Users
3,507 - Total Registered Barcodes
285 - New Users

TECHNICAL SUPPORT
Tickets Created - 139
Tickets Closed - 145

CONSULTING SUPPORT
11 - Advocacy
26 - Members
9 - Vendors

OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Visit the website at www.llcoop.org.

Data collected from May 2019.