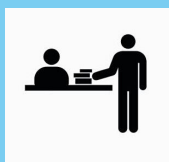


LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 81 locations across 8 counties



CHECKOUTS/RENEWALS

Total*** - 1,663

INTERLIBRARY LOANS

82 - Items Loaned



ITEMS ADDED

Item Records*** - 5,399
Bib Records - 854

ITEMS TOTAL

24,139,134 - Item Records***
1,503,394 - Bib Records
(Some digital items are not counted)



CUSTOMERS SERVED

Total*** - 48,572

MELCAT

0 - Items Received***
0 - Items Loaned***



DELIVERY - BAGS & BINS

May 2020 - 0
May 2019 - 2,509
?%

RETURN ANYWHERE

0 - Items Returned*



* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL

Lakeland provided and/or subscription services

LLC OVERDRIVE GROUP



May 2020 - 39,800
LLC to MCLS - 3,533
MCLS to LLC - 5,362
LLC to SLC - 983
SLC to LLC - 564

LLC RBDIGITAL GROUP

3,309 - eMagazines
483 - eAudio



I-TIVA

Patrons Contacted - 0
Messages Delivered - 0
Patrons Who Called In - 40
Patrons Who Logged In - 15

SHOUTBOMB

4,215 - Total Registered Users
? - Total Registered Barcodes
6 - New Users



TECHNICAL SUPPORT

Tickets Created - 161
Tickets Closed - 153

CONSULTING SUPPORT

30 - Advocacy
50 - Members
12 - Vendors



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from May 2020
Libraries closed and delivery stopped
on or around March 13th.
Visit the website at www.llcoop.org.