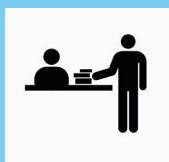


# LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 81 locations across 8 counties



## CHECKOUTS/RENEWALS

Total\*\*\* - 1,038,499

## INTERLIBRARY LOANS

18,511 - Items Loaned



## ITEMS ADDED

Item Records\*\*\* - 30,342  
Bib Records - 2,292

## ITEMS TOTAL

22,195,316 - Item Records\*\*\*  
1,458,718 - Bib Records  
(Some digital items are not counted)



## CUSTOMERS SERVED

Total\*\*\* - 125,646

## MELCAT

5,008 - Items Received\*\*\*  
5,943 - Items Loaned\*\*\*



## DELIVERY - BAGS & BINS

November 2019 - 2,598  
November 2018 - 2,320  
Up 12%

## RETURN ANYWHERE

843 - Items Returned\*



\* Includes KDL  
\*\* Includes GRPL  
\*\*\* Includes KDL & GRPL

Lakeland provided and/or subscription services



## LLC OVERDRIVE GROUP

November 2019 - 25,732  
LLC to MCLS - 2,240  
MCLS to LLC - 3,653

## LLC RBDIGITAL GROUP

2,816 - eMagazines  
320 - eAudio



## I-TIVA

Patrons Contacted - 8,713  
Messages Delivered - 8,506  
Patrons Who Called In - 435  
Patrons Who Logged In - 211

## SHOUTBOMB

3,796 - Total Registered Users  
4,250 - Total Registered Barcodes  
85 - New Users



## TECHNICAL SUPPORT

Tickets Created - 115  
Tickets Closed - 80

## CONSULTING SUPPORT

9 - Advocacy  
17 - Members  
9 - Vendors



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES  
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING  
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE  
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from November 2019.

Visit the website at [www.llcoop.org](http://www.llcoop.org).