

LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 81 locations across 8 counties



CHECKOUTS/RENEWALS

Total*** - 815,229

INTERLIBRARY LOANS

24,408 - Items Loaned



ITEMS ADDED

Item Records*** - 30,800
Bib Records - 3,449

ITEMS TOTAL

29,380,741 - Item Records***
1,582,638 - Bib Records
(Some digital items are not counted)



CUSTOMERS SERVED

Total*** - 101,033

MELCAT

4,795 - Items Received***
5,035 - Items Loaned***



DELIVERY - BAGS & BINS

October 2020 - 2,807
October 2019 - 2,787
Up 1%

RETURN ANYWHERE

356 - Items Returned*



* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL

Lakeland provided and/or subscription services

LLC OVERDRIVE GROUP



October 2020 - 33,166
LLC to MCLS - 2,944
MCLS to LLC - 4,972
LLC to SLC - 824
SLC to LLC - 460

LLC RBDIGITAL GROUP

3,401 - eMagazines
292 - eAudio



I-TIVA

Patrons Contacted - 7,825
Messages Delivered - 6,842
Patrons Who Called In - 281
Patrons Who Logged In - 99

SHOUTBOMB

4,473 - Total Registered Users
4,996 - Total Registered Barcodes
51 - New Users



TECHNICAL SUPPORT

Tickets Created - 221
Tickets Closed - 206

CONSULTING SUPPORT

22 - Advocacy
117 - Members
7 - Vendors



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from October 2020.

Visit the website at www.llcoop.org.