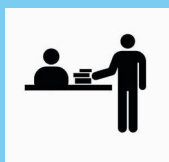


# LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 81 locations across 8 counties



## CHECKOUTS/RENEWALS

Total\*\*\* - 1,054,211

## INTERLIBRARY LOANS

20,950 - Items Loaned



## ITEMS ADDED

Item Records\*\*\* - 33,694  
Bib Records - 3,115

## ITEMS TOTAL

21,680,113 - Item Records\*\*\*  
1,440,623 - Bib Records  
(Some digital items are not counted)



## CUSTOMERS SERVED

Total\*\*\* - 134,295

## MELCAT

5,996 - Items Received\*\*\*  
5,134 - Items Loaned\*\*\*



## DELIVERY - BAGS & BINS

September 2019 - 2,639  
September 2018 - 2,263  
Up 16%

## RETURN ANYWHERE

697 - Items Returned\*



\* Includes KDL  
\*\* Includes GRPL  
\*\*\* Includes KDL & GRPL

Lakeland provided and/or subscription services



## LLC OVERDRIVE GROUP

September 2019 - 26,813  
LLC to MCLS - 2,705  
MCLS to LLC - 3,751

## LLC RBDIGITAL GROUP

2,443 - eMagazines  
351 - eAudio



## I-TIVA

Patrons Contacted - 9,487  
Messages Delivered - 8,738  
Patrons Who Called In - 562  
Patrons Who Logged In - 256

## SHOUTBOMB

3,620 - Total Registered Users  
4,056 - Total Registered Barcodes  
96 - New Users



## TECHNICAL SUPPORT

Tickets Created - 132  
Tickets Closed - 115

## CONSULTING SUPPORT

12 - Advocacy  
26 - Members  
9 - Vendors



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES  
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING  
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE  
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from September 2019.

Visit the website at [www.llcoop.org](http://www.llcoop.org).