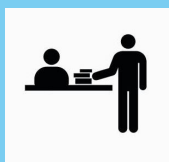


LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

Member resources shared by 42 libraries in 81 locations across 8 counties



CHECKOUTS/RENEWALS

Total*** - 1,211,100

INTERLIBRARY LOANS

22,889 - Items Loaned



ITEMS ADDED

Item Records*** - 32,186
Bib Records - 3,057

ITEMS TOTAL

21,412,441 - Item Records***
1,433,189 - Bib Records
(Some digital items are not counted)



CUSTOMERS SERVED

Total*** - 142,722

MELCAT

5,889 - Items Received***
5,434 - Items Loaned***



DELIVERY - BAGS & BINS

August 2019 - 2,855
August 2018 - 2,692
Up 6%

RETURN ANYWHERE

1,086 - Items Returned*



* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL

Lakeland provided and/or subscription services



LLC OVERDRIVE GROUP

August 2019 - 28,614
LLC to MCLS - 2,883
MCLS to LLC - 3,836

LLC RBDIGITAL GROUP

2,370 - eMagazines
322 - eAudio



I-TIVA

Patrons Contacted - 10,320
Messages Delivered - 9,876
Patrons Who Called In - 582
Patrons Who Logged In - 276

SHOUTBOMB

3,528 - Total Registered Users
3,948 - Total Registered Barcodes
104 - New Users



TECHNICAL SUPPORT

Tickets Created - 156
Tickets Closed - 136

CONSULTING SUPPORT

26 - Advocacy
32 - Members
7 - Vendors



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES
COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING
THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE
FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

Data collected from August 2019.

Visit the website at www.llcoop.org.