

LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

42 Libraries.
81 Locations.
8 Counties.

Data Collected Feb 2022

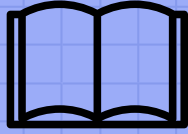
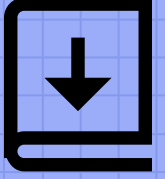


CHECKOUTS/RENEWALS

Total*** - 1,211,100

INTERLIBRARY LOANS

21,070 - Items Loaned



ITEMS ADDED

Item Records*** - 2,339,222
Bib Records - 64,872

ITEMS TOTAL

43,643,850 - Item Records***
1,887,594 - Bib Records



CUSTOMERS SERVED

Total*** - 105,933

MELCAT

5,105 - Items Received***
5,468 - Items Loaned***



DELIVERY - BAGS & BINS

August 2019 - 2,592
August 2018 - 2,837
Down 8%

RETURN ANYWHERE

475 - Items Returned*



LLC OVERDRIVE GROUP

Unique Users - 9,078
LLC to Partners - 4,686
MCLS to LLC - 6,365

23,359 - eBooks
18401 - eAudio
2,370 - eMagazines
64 - Video



I-TIVA

Patrons Contacted - 5,821
Messages Delivered - 5,686
Patrons Who Called In - 134
Patrons Who Logged In - 62

SHOUTBOMB

4,923 - Total Registered Users
5,486 - Total Registered Barcodes
24 - New Users



TECHNICAL SUPPORT

Tickets Created - 165
Tickets Closed - 152

CONSULTING SUPPORT

47 - Advocacy
73 - Consulting
37 - Vendor



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL