## Lakeland Library Cooperative Monthly Snapshot

- **Data Collected March 2022**

### Checkouts/Renewals
- **Total*** - 867,632

### Interlibrary Loans
- 23,678 - Items Loaned

### Items Added
- **Item Records*** - 781,378
- **Bib Records** - 23,468

### Items Total
- **Item Records*** - 43,832,710
- **Bib Records** - 1,909,912

### Customers Served
- **Total*** - 108,365

### Delivery - Bags & Bins
- **March 2022** - 3,148
- **March 2021** - 3,272
- Down 3%

### Return Anywhere
- 670 - Items Returned*

### LLC OverDrive Group
- **Unique Users** - 9,823
- **LLC to Partners** - 5,178
- **MCLS to LLC** - 6,365

### I-Tiva
- **Patrons Contacted** - 7,461
- **Messages Delivered** - 7,461
- **Patrons Who Called In** - 162
- **Patrons Who Logged In** - 74

### I-Tiva
- **Total Registered Users** - 4,956
- **Total Registered Barcodes** - 5,526
- **New Users** - 40

### MELCAT
- 5,954 - Items Received***
- 6,002 - Items Loaned***

### Consulting Support
- 25 - Advocacy
- 103 - Consulting
- 19 - Vendor

### Technical Support
- **Tickets Created** - 145
- **Tickets Closed** - 123

### Delivery - Bags & Bins
- **March 2022** - 3,148
- **March 2021** - 3,272
- Down 3%

### Return Anywhere
- 670 - Items Returned*

### LLC OverDrive Group
- **Unique Users** - 9,823
- **LLC to Partners** - 5,178
- **MCLS to LLC** - 6,365

### I-Tiva
- **Patrons Contacted** - 7,461
- **Messages Delivered** - 7,461
- **Patrons Who Called In** - 162
- **Patrons Who Logged In** - 74

### MELCAT
- 5,954 - Items Received***
- 6,002 - Items Loaned***

### Consulting Support
- 25 - Advocacy
- 103 - Consulting
- 19 - Vendor

### Technical Support
- **Tickets Created** - 145
- **Tickets Closed** - 123

**OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.**

* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL