

# LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

42 Libraries.  
81 Locations.  
8 Counties.

Data Collected March 2022

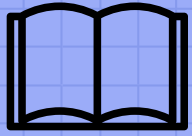
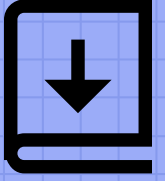


## CHECKOUTS/RENEWALS

Total\*\*\* - 867,632

## INTERLIBRARY LOANS

23,678 - Items Loaned



## ITEMS ADDED

Item Records\*\*\* - 781,378  
Bib Records - 23,468

## ITEMS TOTAL

43,832,710 - Item Records\*\*\*  
1,909,912 - Bib Records



## CUSTOMERS SERVED

Total\*\*\* - 108,365

## MELCAT

5,954 - Items Received\*\*\*  
6,002 - Items Loaned\*\*\*



## DELIVERY - BAGS & BINS

March 2022 - 3,148  
March 2021 - 3,272  
Down 3%

## RETURN ANYWHERE

670 - Items Returned\*



## LLC OVERDRIVE GROUP

Unique Users - 9,823  
LLC to Partners - 5,178  
MCLS to LLC - 6,365

24,562 - eBooks  
19,857 - eAudio  
2,131 - eMagazines  
30 - Video



## I-TIVA

Patrons Contacted - 7,461  
Messages Delivered - 7,461  
Patrons Who Called In - 162  
Patrons Who Logged In - 74

## SHOUTBOMB

4,956 - Total Registered Users  
5,526 - Total Registered Barcodes  
40 - New Users



## TECHNICAL SUPPORT

Tickets Created - 145  
Tickets Closed - 123

## CONSULTING SUPPORT

25 - Advocacy  
103 - Consulting  
19 - Vendor



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

\* Includes KDL  
\*\* Includes GRPL  
\*\*\* Includes KDL & GRPL