

**Lakeland Library Cooperative
Advisory Council meeting
April 14, 2021
Unique Management information**

At the March Advisory council meeting, we reviewed recovery comparisons for three 6-month periods (pre-COVID closure, immediate post-COVID opening, and last 6 months). If you have not had a chance to review that data for your library, please do so. You'll find those reports in the March Advisory Council packet. The Advisory Council will be voting to continue or not with collections with Unique Management at this meeting.

The collection agency reports are set by the system and requires participation of all libraries in the shared ILS because, patrons have items out from libraries other than just their home libraries through ILL or through reciprocal borrowing.

The reports attached to this agenda relate to patrons who are not currently in collections but who are potential candidates because they have at least one item checked out and owe \$40, \$50, and \$60 or more. The reports are listed by library giving number of patrons, how many current items are checked out (most of these are billed items), and total owed by the patrons as a group. These reports are a snapshot of the current state of the system. As patrons return, borrow, pay charges and new charges are added, this information changes from day to day.

Summary:

Patrons who owe \$40 or more: 245 patrons, 1622 items checked out for a total of \$21,796.65

Patrons who owe \$50 or more: 174 patrons, 1180 items checked out for a total of \$18,627.01

Patrons who owe \$60 or more: 131 patrons, 980 items checked out for a total of \$16,264.59

Fourteen of these patrons owe more than \$200 with the highest owing \$624.51.

Option 1: The Advisory Council votes to discontinue collections on all patrons from all libraries. Following a vote, Unique Management will be notified by Lakeland. Accounts currently in collections would be continued through the end of the Unique Management contact process but no new accounts would be sent as of the date set by the Advisory Council. Each member library then assumes responsibility to continue to contact those patrons who have outstanding materials outside of Sierra.

Option 2: The Advisory Council votes to raise the threshold for accounts being sent to Unique. This is a systemwide setting but can be adjusted in Sierra. The attached reports provide a snapshot of the number of patrons who potentially could be sent based on current charges on patron records. Lakeland staff would notify Unique Management of the change in threshold for qualifying accounts.

Option 3: The Advisory Council votes to leave everything the same and to make no changes to the current thresholds and to continue with the Unique Management collection program.

