

LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

42 Libraries.
81 Locations.
8 Counties.

Data Collected April 2022

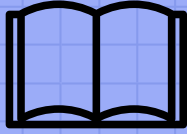
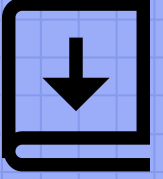


CHECKOUTS/RENEWALS

Total*** - 830,671

INTERLIBRARY LOANS

23,678 - Items Loaned



ITEMS ADDED

Item Records*** - 2,074,524
Bib Records - 47,797

ITEMS TOTAL

45,333,109 - Item Records***
1,942,835 - Bib Records



CUSTOMERS SERVED

Total*** - 108,785

MELCAT

4,967 - Items Received***
5,151 - Items Loaned***



DELIVERY - BAGS & BINS

April 2022 - 2,786
April 2021 - 2,850
Down 2%

RETURN ANYWHERE

783 - Items Returned*



LLC OVERDRIVE GROUP

Unique Users - 9,078
LLC to Partners - 4,686
MCLS to LLC - 6,365

23,319 - eBooks
19,377 - eAudio
1,988 - eMagazines
32 - Video

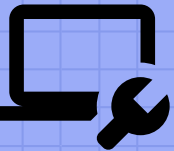


I-TIVA

Patrons Contacted - 6,121
Messages Delivered - 5,748
Patrons Who Called In - 167
Patrons Who Logged In - 78

SHOUTBOMB

4,983 - Total Registered Users
5,516 - Total Registered Barcodes
29 - New Users



TECHNICAL SUPPORT

Tickets Created - 162
Tickets Closed - 133

CONSULTING SUPPORT

52 - Advocacy
68 - Consulting
25 - Vendor



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL