### CHECKOUTS/RENEWALS
- Total*** - 830,671

### INTERLIBRARY LOANS
- 23,678 - Items Loaned

### ITEMS ADDED
- Item Records*** - 2,074,524
- Bib Records - 47,797

### ITEMS TOTAL
- 45,333,109 - Item Records***
- 1,942,835 - Bib Records

### CUSTOMERS SERVED
- Total*** - 108,785

### MELCAT
- 4,967 - Items Received***
- 5,151 - Items Loaned***

### DELIVERY - BAGS & BINS
- April 2022 - 2,786
- April 2021 - 2,850
- Down 2%

### RETURN ANYWHERE
- 783 - Items Returned*

### LLC OVERDRIVE GROUP
- Unique Users - 9,078
- LLC to Partners - 4,686
- MCLS to LLC - 6,365

### I-TIVA
- Patrons Contacted - 6,121
- Messages Delivered - 5,748
- Patrons Who Called In - 167
- Patrons Who Logged In - 78

### SHOUTBOMB
- 4,983 - Total Registered Users
- 5,516 - Total Registered Barcodes
- 29 - New Users

### TECHNICAL SUPPORT
- Tickets Created - 162
- Tickets Closed - 133

### CONSULTING SUPPORT
- 52 - Advocacy
- 68 - Consulting
- 25 - Vendor

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**OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.**

* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL