## Lakeland Library Cooperative Monthly Snapshot

Data Collected May 2022

### Checkouts/Renewals
- **Total***: 752,062

### Interlibrary Loans
- Items Loaned: 17,688

### Items Added
- **Item Records***: 970,400
- **Bib Records**: 29,291

### Items Total
- **Item Records***: 45,961,065
- **Bib Records**: 1,963,624

### Customers Served
- **Total***: 106,567

### Melcat
- **Items Received***: 5,004
- **Items Loaned***: 5,100

### Delivery - Bags & Bins
- April 2022: 2,738
- April 2021: 2,610
- Up 5%

### Return Anywhere
- **Items Returned***: 692

### LLC Overdrive Group
- **Unique Users**: 8,992
- **LLC to Partners**: 5,043
- **Partners to LLC**: 5,352

### I-Tiva
- **Patrons Contacted**: 6,034
- **Messages Delivered**: 5,370
- **Patrons Who Called In**: 140
- **Patrons Who Logged In**: 74

### Shoutbomb
- **Total Registered Users**: 4,997
- **Total Registered Barcodes**: 5,571
- **New Users**: 19

### Technical Support
- **Tickets Created**: 149
- **Tickets Closed**: 142

### Consulting Support
- **Advocacy**: 46
- **Consulting**: 85
- **Vendor**: 13

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**Our Mission is to Strengthen our Member Libraries covering eight West Michigan Counties by providing the means to share resources, services and expertise for the benefit of individuals and communities.**

*Includes KDL
**Includes GRPL
***Includes KDL & GRPL