

LAKELAND LIBRARY COOPERATIVE MONTHLY SNAPSHOT

42 Libraries.
81 Locations.
8 Counties.

Data Collected May2022

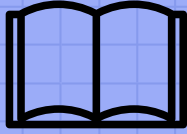
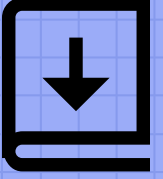


CHECKOUTS/RENEWALS

Total*** - 752,062

INTERLIBRARY LOANS

17,688 - Items Loaned



ITEMS ADDED

Item Records*** - 970,400
Bib Records - 29,291

ITEMS TOTAL

45,961,065 - Item Records***
1,963,624 - Bib Records



CUSTOMERS SERVED

Total*** - 106,567

MELCAT

5,004 - Items Received***
5,100 - Items Loaned***



DELIVERY - BAGS & BINS

April 2022 - 2,738
April 2021 - 2,610
Up 5%

RETURN ANYWHERE

692 - Items Returned*



LLC OVERDRIVE GROUP

Unique Users - 8,992
LLC to Partners - 5,043
Partners to LLC - 5,352

21,901 - eBooks
18,353 - eAudio
1,567 - eMagazines
21 - Video

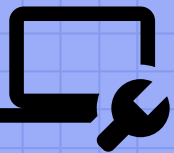


I-TIVA

Patrons Contacted - 6,034
Messages Delivered - 5,370
Patrons Who Called In - 140
Patrons Who Logged In - 74

SHOUTBOMB

4,997 - Total Registered Users
5,571 - Total Registered Barcodes
19 - New Users



TECHNICAL SUPPORT

Tickets Created - 149
Tickets Closed - 142

CONSULTING SUPPORT

46 - Advocacy
85 - Consulting
13 - Vendor



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL