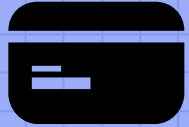


LAKELAND LIBRARY COOPERATIVE AUGUST DATA SNAPSHOT

2022

42 Libraries. 81 Locations. 8 Counties.

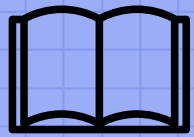
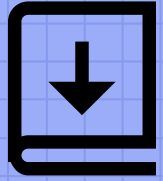


CHECKOUTS/RENEWALS

Total*** - 923,310

INTERLIBRARY LOANS

22,597- Items Loaned



ITEMS ADDED

Item Records*** - 1,130,201
Bib Records - 31,732

ITEMS TOTAL

47,893,085 - Item Records***
2,011,676 - Bib Records



CUSTOMERS SERVED

Total*** - 123,296

MELCAT

6,791- Items Received***
6,515 - Items Loaned***



DELIVERY - BAGS & BINS

August 2022 - 2,959
August 2021 - 2,873
Up 3%

RETURN ANYWHERE

838 - Items Returned*



LLC OVERDRIVE GROUP

Unique Users - 9,917
LLC to Partners - 4,890
Partners to LLC - 4,742

24,138 - eBooks
20,678 - eAudio
1,952 - eMagazines
23 - Video



I-TIVA

Patrons Contacted - 7,485
Messages Delivered - 7,223
Patrons Who Called In - 145
Patrons Who Logged In - 41

SHOUTBOMB

5,060- Total Registered Users
5,635 - Total Registered Barcodes
25 - New Users



TECHNICAL SUPPORT

Tickets Created - 174
Tickets Closed - 162

CONSULTING SUPPORT

36 - Advocacy
98 - Consulting
14 - Vendor



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL