## Lakeland Library Cooperative August Data Snapshot 2022

- **Total Libraries**: 42 Libraries. 81 Locations. 8 Counties.

### Checkouts/Renewals
- **Total**: 923,310

### Interlibrary Loans
- **Items Loaned**: 22,597

### Items Added
- **Item Records**: 1,130,201
- **Bib Records**: 31,732

### Items Total
- **Item Records**: 47,893,085
- **Bib Records**: 2,011,676

### Customers Served
- **Total**: 123,296

### Technical Support
- **Tickets Created**: 174
- **Tickets Closed**: 162

### Consulting Support
- **Advocacy**: 36
- **Consulting**: 98
- **Vendor**: 14

### Return Anywhere
- **Items Returned**: 838

### Delivery - Bags & Bins
- **August 2022**: 2,959
- **August 2021**: 2,873
  - **Up**: 3%

### LLC OverDrive Group
- **Unique Users**: 9,917
- **LLC to Partners**: 4,890
- **Partners to LLC**: 4,742

### I-Tiva
- **Patrons Contacted**: 7,485
- **Messages Delivered**: 7,223
- **Patrons Who Called In**: 145
- **Patrons Who Logged In**: 41

### Shoutbomb
- **Total Registered Users**: 5,060
- **Total Registered Barcodes**: 5,635
- **New Users**: 25

### Consulting Support
- **Advocacy**: 36
- **Consulting**: 98
- **Vendor**: 14

### Our Mission
- To strengthen our member libraries covering eight West Michigan counties by providing the means to share resources, services and expertise for the benefit of individuals and communities.

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*Includes KDL
**Includes GRPL
***Includes KDL & GRPL