

LAKELAND LIBRARY COOPERATIVE SEPTEMBER DATA SNAPSHOT

2022

42 Libraries. 81 Locations. 8 Counties.

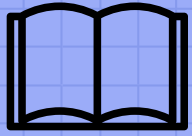
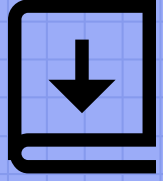


CHECKOUTS/RENEWALS

Total*** - 786,621

INTERLIBRARY LOANS

23,076 - Items Loaned



ITEMS ADDED

Item Records*** - 952,966
Bib Records - 27,308

ITEMS TOTAL

48,389,303 - Item Records***
2,022,205 - Bib Records



CUSTOMERS SERVED

Total*** - 117,219

MELCAT

6,034- Items Received***
5,873 - Items Loaned***



DELIVERY - BAGS & BINS

September 2022 - 2,994
September 2021 - 2,726
Up 10%

RETURN ANYWHERE

657 - Items Returned*



LLC OVERDRIVE GROUP

DATA TO COME



I-TIVA & MESSAGE BEE

Patrons Contacted - 7,485
Messages Delivered - 7,223
Patrons Called/Logged In - 231/85
MsgBee Patrons Contacted - 1964
MsgBee Messages Delivered - 1910

SHOUTBOMB

5,091- Total Registered Users
5,667 - Total Registered Barcodes
38 - New Users



TECHNICAL SUPPORT

Tickets Created - 168
Tickets Closed - 179

CONSULTING SUPPORT

15 - Advocacy
118 - Consulting
6 - Vendor



OUR MISSION IS TO STRENGTHEN OUR MEMBER LIBRARIES COVERING EIGHT WEST MICHIGAN COUNTIES BY PROVIDING THE MEANS TO SHARE RESOURCES, SERVICES AND EXPERTISE FOR THE BENEFIT OF INDIVIDUALS AND COMMUNITIES.

* Includes KDL
** Includes GRPL
*** Includes KDL & GRPL