## Lakeland Library Cooperative Data Snapshot

### Checkouts/Renewals
- Total*** - 809,229

### Interlibrary Loans
- 25,006 - Items Loaned

### Items Added
- Item Records*** - 1,357,701
- Bib Records - 37,400

### Items Total
- 51,150,231 - Item Records***
- 2,118,533 - Bib Records

### Customers Served
- Total*** - 116,261

### Delivery - Bags & Bins
- January 2023 - 3,100
- January 2022 - 2,677
- Up 15%

### LLC OverDrive Group
- Unique Users - 11,171
- LLC to Partners - 5,926
- Partners to LLC - 6,341

### Message Bee
- Patrons Contacted - 6,163
- Messages Delivered - 5,990

### ShoutBomb
- 5,175 - Total Registered Users
- 5,758 - Total Registered Barcodes
- 31 - New Users

### Consulting Support
- 26 - Advocacy
- 157 - Consulting
- 21 - Vendor

### Technical Support
- Tickets Created - 156
- Tickets Closed - 152

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**Our mission is to strengthen our member libraries covering eight West Michigan counties by providing the means to share resources, services and expertise for the benefit of individuals and communities.**

*Includes KDL
**Includes GRPL
***Includes KDL & GRPL