



## VISION

Leading, Learning, Lending: Libraries working together to empower, enhance, and enrich our communities.

## MISSION

We strengthen libraries through expertise, services, and shared resources for the benefit of communities and individuals.



## LEADING

Support member libraries by connecting them to LLC and each other and demonstrating the value of the cooperative to their communities in supporting lifelong learning and expanded worldview.

### OBJECTIVES

- 1.1** Ensure barrier-free, two-way communication between members and with LLC.
- 1.2** Model diversity, equity, and inclusion practices for deeper understanding of the library's role in embracing inclusion in all aspects of their operations.
- 1.3** Incorporate intellectual freedom into our Plan of Service, bylaws, policies, and training plans.



## LENDING

Work together to create efficiencies and access to resources in cost-effective ways to increase individual member library capacity and reciprocal lending, borrowing, and improved user experience.

### OBJECTIVES

- 3.1** Ensure a cohesive vision for the future of the ILS by capturing institutional knowledge and creating a succession plan to fill key roles.
- 3.2** Improve the functionality of the ILS by investigating ways to streamline and maximize the features of the existing ILS and 3rd party add-ons.
- 3.3** Develop a wish list of ILS features and functionality desired by members to inform future ILS decision-making including the possibility of a migration to a new ILS..
- 3.4** Find ways to share resources and services to benefit all members.
- 3.5** Complete a delivery study and implement recommended changes for increased efficiency and access.



## LEARNING

Ensure member library staff are confident in their skills to provide exceptional, consistent service to their patrons.

### OBJECTIVES

- 2.1** Create comprehensive training to provide a multi-format, standardized curriculum for member library staff.
- 2.2** Work with library-related partners across the state to create a shared method of informing member library staff about training opportunities.
- 2.3** Add value to the operations and culture of members libraries by delivering continuing education, professional development, and networking opportunities that are not available from other sources.