VISION
Leading, Learning, Lending: Libraries working together to empower, enhance, and enrich our communities.

MISSION
We strengthen libraries through expertise, services, and shared resources for the benefit of communities and individuals.

LEADING
Support member libraries by connecting them to LLC and each other and demonstrating the value of the cooperative to their communities in supporting lifelong learning and expanded worldview.

OBJECTIVES
1. Ensure barrier-free, two-way communication between members and with LLC.
2. Model diversity, equity, and inclusion practices for deeper understanding of the library’s role in embracing inclusion in all aspects of their operations.
3. Incorporate intellectual freedom into our Plan of Service, bylaws, policies, and training plans.

LEARNING
Ensure member library staff are confident in their skills to provide exceptional, consistent service to their patrons.

OBJECTIVES
1. Create comprehensive training to provide a multi-format, standardized curriculum for member library staff.
2. Work with library-related partners across the state to create a shared method of informing member library staff about training opportunities.
3. Add value to the operations and culture of members libraries by delivering continuing education, professional development, and networking opportunities that are not available from other sources.

LENDING
Work together to create efficiencies and access to resources in cost-effective ways to increase individual member library capacity and reciprocal lending, borrowing, and improved user experience.

OBJECTIVES
1. Ensure a cohesive vision for the future of the ILS by capturing institutional knowledge and creating a succession plan to fill key roles.
2. Improve the functionality of the ILS by investigating ways to streamline and maximize the features of the existing ILS and 3rd party add-ons.
3. Develop a wish list of ILS features and functionality desired by members to inform future ILS decision-making including the possibility of a migration to a new ILS.
4. Find ways to share resources and services to benefit all members.
5. Complete a delivery study and implement recommended changes for increased efficiency and access.