**LAKELAND LIBRARY COOPERATIVE
ADVISORY COUNCIL**

**Thursday, April 13th, 2023
Following the 9:30 a.m. Board Meeting**

**Kent District Library Service Center
814 West River Center Drive NE, Comstock Park, MI 49321**

Officers: Mary Cook (Chair), Kelly Tinkham (Vice-chair) Elyshia Hoekstra (Secretary)
Quorum: 15

**<u>Please also read the board report for manager reports and other important information.
Thank you.</u>**

<u>AGENDA</u>

1) **CALL TO ORDER AND ROLL CALL**

2) **APPROVAL OF AGENDA**   *(m)*

3) **PUBLIC COMMENTS**

4) **APPROVAL OF MINUTES**

   a) Advisory Council – Minutes from the 3-9-23 meeting   *(m)*   PAGES 2-3

5) **BOARD REPORT –** Lance Werner, Board President   *(i)*

6) **ILS MANAGER'S REPORT**– Sheryl Vander Wagen   *(i)*

7) **MEMBER SERVICES MANAGER'S REPORT** – Amber McLain   *(i)*

8) **COOPERATIVE DIRECTOR'S REPORT -**Carol Dawe   *(i)*

9) **COMMITTEE REPORTS**   *(f)*   PAGES 4-13

   a) Youth Services --- Draft Minutes from March 1, 2023

   b) Circulation Services—Draft minutes from March 22, 2023

10) **OTHER REPORTS**

   a) MLA Legislative Committee Report –Bruursema and Parus   *(i)*

11) **ONGOING AND NEW BUSINESS (SEE BOARD REPORT)**

   a) Intellectual Freedom Update   *(i)*

   b) Circulation and Holds Data Update   *(i)*   PAGES 14-16

   c) ALA June 25th Bus Trip: Questions   *(i)*

12) **PUBLIC COMMENTS**

13) **NEXT MEETING – RESCHEDULED DATE WILL BE <mark>MAY 4TH</mark> due to Think Space**

     Workshop conflicts for staff and several board members and directors.

14) **ADJOURNMENT**   *(m)*

LAKELAND LIBRARY COOPERATIVE
ADVISORY COUNCIL MINUTES – Unofficial
Thursday, March 9, 2023 at 9:30 a.m.
At the KDL Service Center

Council Members Present: Mary Cook (OC), Kelly Tinkham (NN), Elyshia Hoekstra (OC)
Lakeland Staff Present: Carol Dawe, Sheryl VanderWagen, Amber McLain

1) **CALL TO ORDER AND ROLL CALL:** The meeting was called to order at 10:36 by Mary Cook.
2) **APPROVAL OF AGENDA:** Merri Jo Tuinstra moved, supported by Cierra Bakovka to approve the agenda as presented - *motion carried.*
3) **PUBLIC COMMENTS:**
   a) Teresa Kline shared that one of Fennville's trustees was appointed to LSTA advisory council.
   b) Amber McLain encouraged directors to encourage all youth services staff to apply for eclipse glasses from STAR Net – the link is in the newsletter. [And here: http://www.starnetlibraries.org/about/our-projects/solar-eclipse-activities-libraries-seal/]
4) **APPROVAL OF MINUTES:** Merri Jo Tuinstra moved, supported by Cierra Bakovka, to approve the Advisory Council minutes from February 9, 2023, as presented – *motion carried.*
5) **BOARD REPORT:** None.
6) **ILS MANAGER'S REPORT:** Sheryl shared that MeLCat renewals are affected by a bug in Bibliocore but an update is coming early April. Additionally, there was a hold issue on items with volumes in Bibliocommons, but it is slated to be fixed with a Mid-March update.
7) **MEMBER SERVICE MANAGER'S REPORT:** Amber shared that Patron Point reports are delayed and noted the ability to send form submissions directly to email.
8) **COOPERATIVE DIRECTOR'S REPORT:** Carol showcased the new newsletter and snapshot and discussed website rebranding. Carol also encouraged feedback regarding the website and what members would like to see changed or added as we go about this process – please reach out to Amber with comments.
9) **COMMITEE REPORTS:**
   a) Continuing Ed – Minutes included for information.
10) **OTHER REPORTS:**
   a) **MLA –** Shirley Bruursema shared that there are many initiatives currently in place and committee hearings are going well. Dale Parus shared that the committee is working on both Fiscal and Nonfiscal. HB4149 and HB4150 are the main gun bills. The legislature has doubled down on having open carry and concealed carry restricted, especially in government buildings. The question is whether libraries would be government buildings covered under that. Lance brought up a bill protecting school library workers from harassment and encouraged the MLA committee to push for public library workers to be protected as well.
11) **ONGOING ANF NEW BUSINESS:**
   a) Group purchase Updates – Comics Plus deadline is coming up, CoverOne purchase is complete. We will attempt to keep group purchases consistent annually.
   b) Collection Development Update – The board has moved forward with a committee regarding standards for collection and create a strong foundation and for the organization as a whole. It was also pointed out that this would not include Lakeland telling individual libraries what their collection should or should not include.
   c) Intellectual Freedom Sharing
      i) Kamey Howe shared that a resident shared that KDL wouldn't remove books and that was a reason that Cedar Springs should not join KDL. She also pointed out that nonresidents were showing up to meetings to attempt to sway the boards.
      ii) Sheryl VanderWagen discussed that organizations are coordinating efforts to attack libraries.
      iii) Cierra Bakovka shared that organizations are funding candidates to get on boards.

      iv) Teresa Kline also pointed out that it's going on outside of our sphere as well, on school boards in particular.

12) **PUBLIC COMMENTS:**
   a) Peggy Hemeriling shared that Hastings put an RFP out for their window project. Hastings also shared that Hoopla cost discussions led to a generous patron donation.
   b) Kerry Fountain shared that Clarksville had a generous patron donation from a person who went there as a child – the money was used to renovate the bathrooms, and that project just wrapped up.
   c) Cierra Bakovka shared that Henika received a generous donation this past December.
   d) Teresa Kline shared that Fennville is working with an art crew to create a sculpture that will be at the library, and it will be dedicated to the migrant workers of the area.

13) **NEXT MEETING:** Thursday, March 13, 2023, following the 9:30 a.m. Board Meeting at Kent District Library Service Center

14) **ADJOURNMENT: Matt Lubbers-Moore** moved, supported by Virginia DeMumbrum, to adjourn at 11:18 - *motion carried.*

Respectfully submitted by,
Amber McLain

LLC YS COMMITTEE MEETING

Location: ZOOM

Date: March 1st, 2021

Time: 1pm

- Update from Maranda – Could not make it. Sent in questions.
  - How are libraries doing SRP? Most doing virtual, maybe in person if possible
  - Discussion of Beanstack and app usage for summer Reading
  - Prizes? Maranda is sending books. Allison will need help sorting and will send out date and time when the books come in. Zoo passes would be nice. Mention of Binder Park passes, Boulder Ridge, Lewis Farms, Critter Barn, Deer Tracks Junction, and other animal places in the area.
  - Food Sites. Meet Up Eat Up. Coopersville will be following theirs around. Loutit Says theirs is going to be in the schools, but won't be there in person.
- Approval of October Minutes
  - Motion to accept: Jessica Volkers @ Zeeland, 2nd: Shelly Patterson @ Grant
- Thought on SRP 2020 Workshop
  - Thought went well.
- Update on SRP 2021 Workshop
  - Maybe Zeeland if safe? 19th of November.
  - Lydia @ Hackley starting the process.
  - Theme: Oceans of Possibility.
  - Call for Volunteers! Erin @ Saranac Clarksville, Mike @ Ionia, Shelly Patterson@ Grant, Allison Boyer @ Loutit, Melisa Thatcher @ Hackley.
  - Following up for a Zoom meeting.
- Spring Institute, March 11-12 –Online
  - All Virtual. Several have signed up.
  - Going to miss the networking in person, but still looking forward to it!
- Craft/Take 'n' make/program ideas for Summer Reading
  - Magnetic Slime (be careful it can turn EVERTHING black)
  - MADL is doing dinosaur eggs from Oriental Trading
  - Magazine strip art for teens
  - Grant doing kites
  - Planter-type program to tie in with seed library
  - Gecko bead key chains @ Hackley
  - Among Us crafts, Baby Yoda Felts, and Lots of Sewing for teens!
- Prize ideas for a COVID SRP
  - Gift Certificates for teens @ Loutit
  - Water bottles @ Zeeland for 0-5
  - Random gift bags
  - Pen fidget spinners!, "Gotta catch 'em all" Take n make bags with the local museums @ Loutit
  - Pizza Hut coupons, gift cards, bookstore gift cards!, supporting local
  - Finisher bags

LLC YS COMMITTEE MEETING

Location: ZOOM

Date: March 1st, 2021

Time: 1pm

- o Buttons!!
  - o Clip on tails search scavenger hunt @ Grant
  - o Flat Stanley challenge/scavenger hunt with a stuffy @ Ionia
- Round robin sharing time
  - o Any good books?
  - o Mike @ Ionia read Lightfall: The Girl & the Galdurian, Coopersville also loves that graphic novel, AMAZING illustrations!!
  - o Shelly @ Grant read Blended by Sharon M. Draper for Black History Month
  - o Zach @ Coopersville read Lore by Alexander Bracken, recommends it for teens
  - o Erin @ SCDL read Dune and is having a watch party for the movie
  - o Allison @ Loutit read and recommends We are the Water Protectors
  - o Lydia @ Hackley recommends Courtney Summers' The Project

- Next Meeting: Monday May 3rd. Zoom

Lakeland Library Cooperative
Circulation Committee Meeting
March 22, 2023
Zoom
1:30 P.M.

Unofficial Notes

I. Call to Order
    A.   Rachel calls the meeting to order
II. Additions/Changes to the Agenda
    A.   None
III. Approve the Agenda
    A.   Motion by Veronica, second by Ben
IV. Approve the Minutes of the November 30, 2022 meeting (attached)
    A.   Motion by Veronica, second by Rogena
V. Director's report: Carol Dawe
    A.   Working on general standards and intellectual freedom issues
    B.   Working with libraries with challenges
    C.   If you have need of Lakeland, please ask, either Carol directly or through
    the Tech Help email – tech-help@llcoop.org
VI. Member Services report: Amber McLain
    A.   Patron Point, still working out some kinks
        1.   Reports full of sensitive data, so figuring that out
    B.   Capira enhancements on the way, ability to self-update items

VII. ILS Manager report: Sheryl VanderWagen
    A.   Videogame sharing update
        1.   All libraries answered the survey sent out
        2.   Sharing should be all set and requestable
        3.   New iTypes available
        4.   If you need a sharing location code, request one from Sheryl
    B.   Updating DVD's & Music to shareable
        1.   If you would like your collection to be shareable, make sure to
        correctly set the location codes
    C.   GRPL/KDL Patron API check
        1.   GRPL got a new website and this link was left behind, but has now
        been updated again
        2.   If you use the GRPL link, be aware it may move again
        3.   https://oldwww.grpl.org/cgi-bin/llc_restricted/eginfo.cgi
        4.   https://llcoop.org/ils-information/
    D.   One day courtesy notice update
        1.   Sheryl has been quite busy, so this is still coming
        2.   Sheryl will alert us when this is actually getting turned on
    E.   MeLCat reports

        1.   Reminder, please be checking these reports regularly, MeL recommends monthly

        2.   If you would need to bill for something, the MeL timeline only allows for 6 months

        3.   Look for the procedures on the MeL Wiki

            a)   Username: melhelp

            b)   Password: mlum2s

F.   Merge patron records update if any

        1.   Thought there was an issue, but it was a special circumstance

        2.   MeL transactions interfere with the merge, you cannot merge accounts until the MeL transactions clear

G.   Institutional due dates on some MeLCat loans

        1.   Random items were getting checked out with the incorrect due date

        2.   Sheryl has fixed the loan rule setting that was causing this, so it should not happen anymore

        3.   This was being caused when a Lakeland patron was placing a hold after a MeL hold had been placed and prepped

        4.   If it does happen to you, please let Sheryl know

H.   Sierra 5.6 upgrade

        1.   Coming in April, either the 19th or 26th

        2.   No new features, just fixes

        3.   One of the fixes deals with the API issues that was mentioned in the MeLCat listserv

        4.   Deals with renewing MeL items through BiblioCommons

I.   Renewal of items belonging to other libraries

        1.   Please remind your staff that they should not be taking advantage of other libraries' items, they should not renew more than the twice that is allowed

J.   Holds in Capira vs BiblioCommons

        1.   Multi-volume issues in Capira still exists, has not been fixed

        2.   There is an issue with Capira's communication with Sierra

        3.   Capira is working with BiblioCommons on this and the hope is that the Sierra update will help with this

        4.   BiblioCommons has an update coming shortly as well that may help with this

            a)   Sheryl will be testing this soon

VIII.   Ongoing Business

A.   Pink Slip reminder

        1.   Please make sure you are using the specific two-letter code for each library, don't route it to the hub

        2.   Also, please face the two-letter code towards the back of the book, just like the green dots

3.   New two-letter code map:
https://drive.google.com/file/d/1j7HcbKXJG1ZeOg1-
lZHaNXVCfzlnM0vV/view

IX.   Round Robin

    A.   Marking items for display

        1.   Herrick uses the OPACMSG and IMESSAGE in the item records to route our items, see screenshots in appendix

        2.   It is not recommended to use other libraries' books on your displays

            a)   Fines or fines free can be confusing

            b)   Hold shelf issues

        3.   Side note, libraries may be eligible for a free Canva Pro account, Sara at Herrick may be able to help you through that process, sdevries@herrickdl.org

    B.   Damaged Items from Other Libraries

        1.   Amber will look into sharing slips through Canva

        2.   Should we have a universal LLC process for this?

        3.   Universal, shared forms seem to be requested

        4.   As a reminder, please do not check in a damaged item, this loses the previous patron information and any protection you patron may have had

        5.   Some libraries add a note to the patron's record, which can be very helpful to the owning library

            a)   Please do not put notes on the item record if the item does not belong to you

        6.   Send what you use for a green slip to Rachel (rachel@sllib.org) so she can craft a universal slip by **Monday, March 27th, 2023**

    C.   Forwarding Circulation Committee info to other library staff

        1.   Those who have signed up on this form should be sure to share any info with the rest of their staff

        2.   The emails will no longer go to llc_all, though the minutes will still go out to everyone

        3.   The minutes are also available on the LLC website - https://llcoop.org/circulation-forum-committee/

        4.   If you need some discrete help getting information disbursed to the whole library, let Carol know

    D.   Deceased Patrons

        1.   What do we do about checked out items?

        2.   It's hard to do anything unless we are notified

             a)   You can change the account so it doesn't get sent to Unique

        3.   Zeeland just checks them in and sets them to missing

        4.   Patmos will often forgive the collections fee if it gets to that stage

        5.   Kimberly Rice at says they check everything in and waive it

        6.   Herrick, if we are told, just works with the patron in any way they need

        7.   MG checks the items in and withdraws them

X.   Next Meeting Dates May 24th at Grant District Library, Grant Michigan
      A.   https://events.getlocalhop.com/circulation-committee/event/cXjXnfAG9v/
      B.   Look for the link to the Google doc for agenda items
      C.   Reminder to fill in this form to get the emails related to this committee
XI.   Adjournment

Herrick Display Procedure

At HDL we make use of the sticky message feature in Sierra. We do set the status to display, but that disappears after a patron check the item out. Sheryl created some IMESSAGE and OPACMSGs for us. The IMESSAGE will pop up when the item is checked in and that tells the pages to give the book to someone who works on displays. We have five IMESSAGEs that we can use, one for adult displays, one for kids displays, one for teen displays, one for displays at our branch, and one for our book bike as we do not have a separate collection for that. The OPACMSG used to display on the OPACs when patrons searched for items, but that does not currently work with BiblioCommons (we've put in a ticket). We use the OPACMSG to indicate the exact display an item is on so we can find it for patrons. Besides telling us where our items are, another way this is helpful is that when a display is finished, we can use the IMESSAGE and OPACMSG to Create a List. You can create an item search list looking for the combination of tags you used and then just go down the results list and change those fields back to blank or No Message much faster than scanning each book in as it comes to you. This also allows you to change it on items that are currently checked out without messing up that check out.

If you have any questions, you can email Sheryl or me at jvredeveld@herrickdl.org

ZOOM CHAT LOG

13:35:43 From Veronica Pitchford to Everyone:
        So moved
13:35:43 From Amber McLain (Lakeland Library Cooperative) to Everyone:
        https://docs.google.com/document/d/1Y9kFeN3Y53mtlOepx3iYSvYT-
qLeNuYs/edit
13:35:54 From Ben Knight HPL to Everyone:
        2nded Ben at HPL
13:36:20 From Rachel to Everyone:
        https://docs.google.com/document/d/1LCKENYLIyIeglSwhw4k6GAdX4a4L7f1
6Kga_ke5ExRs/edit
13:36:34 From Carol Dawe (Lakeland Library Cooperative) to Amber McLain
(Lakeland Library Cooperative)(Direct Message):
        In case I get pulled away.
13:36:52 From Veronica Pitchford to Everyone:
        So moved - Veronica @ MG
13:37:00 From Rogena Simon to Everyone:
        2nd MH Rogena
13:47:45 From Amber McLain (Lakeland Library Cooperative) to Everyone:
        https://llcoop.org/ils-information/
        https://oldwww.grpl.org/cgi-bin/llc_restricted/eginfo.cgi
13:49:46 From Alicia to Everyone:
        Reacted to "https://llcoop.org/i..." with 👍
13:55:19 From Carol Dawe (Lakeland Library Cooperative) to Amber McLain
(Lakeland Library Cooperative)(Direct Message):
        Stay on after the meeting and we can talk. Let's wait to talk to
Gene before we proceed with creating other access to the dashboard etc.
just until we can talk in case you are working while this meeting is going
on.
13:56:04 From Amber McLain (Lakeland Library Cooperative) to Carol Dawe
(Lakeland Library Cooperative)(Direct Message):
        Not working on this no, just organizing my to-do list
13:56:27 From Amber McLain (Lakeland Library Cooperative) to Carol Dawe
(Lakeland Library Cooperative)(Direct Message):
        But you got it
14:09:24 From Carol Dawe (Lakeland Library Cooperative) to Amber McLain
(Lakeland Library Cooperative)(Direct Message):
        I just approved all invoices and payroll ☺
14:10:18 From Amber McLain (Lakeland Library Cooperative) to Everyone:
        Re: two letter code - I made a new map at the request of one
library, so you all benefit ☺
https://drive.google.com/file/d/1j7HcbKXJG1ZeOg1-
lZHaNXVCfzlnM0vV/view?usp=sharing
14:10:48 From Rachel to Everyone:
        👍
14:11:52 From Melissa Huisman - Hudsonville to Everyone:
        what's the difference?
14:12:43 From Melissa Huisman - Hudsonville to Everyone:
        ok - thank you!
14:13:23 From Melissa Huisman - Hudsonville to Everyone:
        What about using other libraries books as displays?
14:13:37 From Melissa Huisman - Hudsonville to Everyone:
        ethics
14:15:16 From Melissa Huisman - Hudsonville to Everyone:
        No problem - we get extra copies for book clubs.

14:15:20 From Sarah P to Everyone:
        HPL used to do that, I have stopped that practice because of the way that the hold status works and then the patron can't use a self check out because the item is showing on hold for someone else and if we actually check it in then it goes back to transit. IT was a huge mess that I said no thank you to
14:15:32 From Sarah P to Everyone:
        Hastings
14:16:38 From Sarah P to Everyone:
        canva now has a qr code creator if you use canva, it's been incredibly helpful for us with marketing displays and items we dont' have here physically
14:17:47 From Melissa Huisman - Hudsonville to Everyone:
        what!!!!!!
14:17:53 From Melissa Huisman - Hudsonville to Everyone:
        I paid extra
14:17:59 From Sarah P to Everyone:
        we did ours through our friends group
14:18:05 From Jen/Lake Odessa to Everyone:
        WHAT
14:18:14 From Leann to Everyone:
        We create lists in Bibliocommons with the books that round out the displays and then include that with the display
14:18:22 From Jen Vredeveld to Everyone:
        sdevries@herrickdl.org
14:18:31 From Jen Vredeveld to Everyone:
        Sara can help you if you have questions
14:19:17 From Melissa Huisman - Hudsonville to Everyone:
        yES!
14:19:19 From Anna-NADL to Everyone:
        yes
14:19:26 From Veronica Pitchford to Everyone:
        yes!
14:19:30 From Henika District Library - Courtney to Everyone:
        yes
14:19:30 From Lisa Vande Bunte to Everyone:
        Yes
14:19:30 From Sarah P to Everyone:
        yes
14:19:32 From Kimberly Rice to Everyone:
        YES - Kim@OL
14:19:34 From Pam O. to Everyone:
        yes
14:19:35 From Melissa Huisman - Hudsonville to Everyone:
        WE KNOW YOU ARE
14:19:37 From Ben Knight HPL to Everyone:
        Yes
14:19:38 From Rhonda Burns/AL to Everyone:
        Yes
14:21:00 From Melissa Huisman - Hudsonville to Everyone:
        a UNIVERSAL LAKELAND DAMAGE FORM WOULD BE NICE
14:21:18 From Leann to Everyone:
        I thought Lakeland has procedures in place
14:21:29 From Melissa Huisman - Hudsonville to Everyone:
        They do, but everyone uses diferent forms
14:22:32 From Anna-NADL to Everyone:

That is the issue we are having at NADL, books with bindings broken in two and no way to track the patron who had it because it was checked in
14:24:18 From Anna-NADL to Everyone:
we also look in the item record in sierra for notes about damages at NADL
14:26:06 From Melissa Huisman - Hudsonville to Everyone:
send samples to Sheryl or amber to compile
14:26:14 From Veronica Pitchford to Everyone:
Reacted to "send samples to Sher..." with 👏
14:26:16 From Rogena Simon to Everyone:
Do we use green slips in books still?
14:26:28 From Melissa Huisman - Hudsonville to Everyone:
our damaged slip is green
14:26:54 From Leann to Everyone:
Could we send someone what we use and then one person compiles the information into one slip
14:27:25 From Rachel to Everyone:
Rachel@sllib.org
14:28:04 From Melissa Huisman - Hudsonville to Everyone:
Sorry, where is she at?
14:28:07 From Melissa Huisman - Hudsonville to Everyone:
duh
14:28:15 From Rachel to Everyone:
Circ Super at SLDL :)
14:28:20 From Jen/Lake Odessa to Everyone:
Winner gets chocolate??
14:28:23 From Melissa Huisman - Hudsonville to Everyone:
saw it after I hit send!
14:28:27 From Rachel to Everyone:
lol
14:28:57 From Kimberly Rice to Everyone:
Thank you Rachel!
14:30:45 From Rogena Simon to Everyone:
Send minutes to llc_all
14:31:31 From Sarah P to Everyone:
anything that needs to be passed on to staff we go over at staff meetings each month. The director and assistant director receive the emails so we have conversations if there are questions
14:31:39 From Rachel to Everyone:
👍
14:33:03 From Lynel Danckaert to Everyone:
We have a folder by the circulation desk. Any major announcements and procedure changes are put in there and the staff can read through them at slow times.
14:33:10 From Rachel to Everyone:
👍
14:35:12 From Carol Dawe (Lakeland Library Cooperative) to Everyone:
Does anyone have a policy?
14:36:49 From Kimberly Rice to Everyone:
We also check them in and waive everything
14:37:06 From Melissa Huisman - Hudsonville to Everyone:
you can always go to the estate sale..
14:37:35 From Veronica Pitchford to Everyone:
For our materials, we remove them from the patron's account and withdraw them.
14:37:37 From Kimberly Rice to Everyone:

Thanks for the laugh Melissa
14:37:51 From Melissa Huisman - Hudsonville to Everyone:
    Reacted to "Thanks for the laugh..." with 👍
14:37:52 From Amber McLain (Lakeland Library Cooperative) to Everyone:
    Next Meeting: Next meeting:
https://events.getlocalhop.com/circulation-committee/event/cXjXnfAG9v/
14:39:00 From Rogena Simon to Everyone:
    Thank you!

Lakeland Shared ILS
Circulation, Holds, ILL, and MeLCat Report

January - December 2023

	2023	2022	Change			Monthly Average
Items Circulated	1,220,909	1,124,081	96,828	9%		406,970
Holds Placed	146,510	131,780	14,730	11%		48,837
System ILLs	87,270	78,451	8,819	11%		29,090
MeLCat Items Rec'd	8,000	6,409	1,591	25%		2,667
MelCat Items sent	10,181	8,902	1,279	14%		3,394

	January	February	March	April	May	June	July	August	Sept.	Oct.	Nov.	Dec.	
Items Circulated	397,135	377,542	446,232										1,220,909
Holds Placed	50,706	44,661	51,143										146,510
System ILLs	28,760	26,510	32,000										87,270
MeLCat Items Rec'd	2,852	2,352	2,796										8,000
MelCat Items sent	3,643	3,094	3,444										10,181
Monthly change from 2022 for Circ	34,511	37,663	24,654										
Monthly change from 2022 for holds	5,490	4,070	5,170										
Monthly change from 2022 ILLs	2,360	2,274	4,185										
Monthly change from 2022 MeLCat Rec'd	416	510	665										
Monthly change from 2022 MeLCat sent	618	312	349										

LAKELAND SHARED ILS
CIRCULATION, HOLDS, ILLS, and MELCAT SUMMARY

Circulation

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
2013	877,607	790,513	901,749	865,068	773,269	1,009,210	1,125,938	950,435	766,721	830,721	785,575	683,690	10,360,496
2014	743,421	708,309	830,734	803,545	731,013	979,528	1,046,203	864,480	759,757	787,858	719,792	715,004	9,689,644
2015	752,056	705,816	799,926	766,097	700,777	998,282	979,846	878,970	510,694	357,131	330,541	318,609	8,098,745
2016	337,222	344,961	368,857	347,859	305,013	448,987	437,836	402,657	331,026	330,086	325,038	289,477	4,269,019
2017	332,294	314,934	370,512	307,311	319,239	436,374	433,347	392,452	315,830	335,971	321,506	277,890	4,157,660
2018	331,457	308,720	367,143	337,864	309,786	435,467	447,111	390,432	318,764	351,461	322,167	294,086	4,214,458
2019	321,746	326,337	372,158	444,301	419,098	541,577	592,994	511,454	441,213	443,247	437,116	410,673	5,261,914
2020	456,337	446,954	263,688	2,600	1,456	151,880	296,025	355,761	358,513	370,679	340,442	246,974	3,291,309
2021	267,480	323,350	383,655	333,651	323,473	429,409	468,377	424,976	368,897	385,713	370,081	343,316	4,422,378
2022	362,624	339,879	421,578	406,520	358,975	465,518	495,382	443,094	390,294	392,611	377,168	358,664	4,812,307
2023	367,135	377,542	446,232										1,190,909

Holds placed

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
2012	114,887	108,017	113,725	105,486	101,810	111,751	118,926	116,413	101,651	106,563	94,009	83,479	1,276,717
2013	110,352	96,544	104,666	99,907	93,281	105,743	114,417	102,757	95,710	97,506	89,041	78,053	1,187,977
2014	99,883	89,323	105,734	95,385	90,100	107,193	107,261	99,766	96,987	96,821	85,012	82,741	1,156,206
2015	103,147	91,204	100,974	90,158	88,380	104,830	103,093	92,149	54,102	34,544	32,708	30,475	925,764
2016	37,608	35,808	37,901	35,623	33,824	38,807	38,016	39,074	36,086	34,784	23,243	29,358	420,132
2017	38,079	33,016	38,449	31,836	33,864	37,551	37,541	37,575	35,044	37,571	35,495	30,127	426,148
2018	41,340	35,871	40,884	38,349	35,658	39,843	42,328	42,343	38,649	41,310	37,136	33,334	467,045
2019	42,076	37,631	41,332	37,764	37,522	42,072	44,096	43,787	40,984	38,448	38,606	35,944	480,262
2020	47,310	42,627	26,723	2,831	2,914	49,724	55,768	48,047	48,114	47,362	55,043	60,704	487,167
2021	63,149	49,193	51,065	44,615	41,407	42,878	41,260	43,006	42,283	42,824	40,927	36,699	539,306
2022	45,216	40,591	45,973	39,098	37,192	45,137	45,959	44,564	42,763	42,639	42,760	36,572	508,464
2023	50,706	44,661	51,143										146,510

LAKELAND SHARED ILS
CIRCULATION, HOLDS, ILLS, and MELCAT SUMMARY

System ILLs

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
2013	38,231	33,999	38,089	36,508	33,697	35,545	41,236	38,304	35,369	36,278	32,186	27,613	427,055
2014	32,842	31,983	37,722	35,766	32,641	35,717	39,724	36,962	36,595	36,875	31,127	30,900	418,854
2015	37,333	34,480	38,667	34,829	32,769	38,482	40,131	27,817	22,684	22,367	19,786	18,991	368,336
2016	22,407	21,995	24,587	22,362	20,319	23,366	23,558	24,263	23,154	21,625	19,272	17,225	264,133
2017	22,407	20,713	24,370	19,571	20,397	22,900	23,190	23,902	21,760	23,498	22,458	19,180	264,346
2018	25,924	22,825	25,996	24,668	22,396	24,566	26,912	27,729	24,765	26,535	23,631	20,713	296,660
2019	24,774	25,636	26,793	24,531	22,476	24,846	26,452	26,334	24,135	23,148	23,148	21,146	293,419
2020	29,900	27,195	14,639	21	82	19,804	31,786	27,930	29,159	27,945	27,056	32,846	268,363
2021	34,654	29,904	33,372	28,219	24,942	27,190	27,144	26,842	27,226	26,212	25,216	23,882	334,803
2022	26,400	24,236	27,815	24,099	20,804	26,502	25,847	26,486	26,825	25,157	24,011	23,039	301,221
2023	28,760	26,510	32,000										87,270

MeLCat

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
2018*	1,950	1,853	2,098	1,933	1,653	1,659	1,854	1,916	1,744	1,959	1,766	1,438	21,823
2018**	1,890	1,589	1,798	1,846	1,606	1,846	1,799	1,980	1,885	2,018	1,607	1,479	21,343
2019*	2,019	1,732	1,984	2,098	1,785	1,789	2,100	1,903	2,048	1,974	1,599	1,651	22,682
2019**	1,948	1,886	1,804	1,880	1,794	1,772	1,967	1,988	1,768	2,595	2,348	2,202	23,952
2020*	2,198	1,970	988	0	0	0	0	1,962	1,406	1,551	1,373	1,352	12,800
2020**	3,056	2,860	1,291	0	0	0	0	1,642	2,289	2,259	1,834	1,967	17,198
2021*	1,683	1,667	1,932	1,489	1,378	2,276	2,076	2,201	2,363	2,070	1,988	1,817	22,940
2021**	2,290	2,362	2,498	2,347	1,978	2,425	2,276	2,729	2,706	2,535	2,573	2,163	28,882
2022*	2,436	1,842	2,131	1,859	1,866	1,875	2,235	2,623	2,182	3,247	2,167	2,070	26,533
2022**	3,025	2,782	3,095	2,663	2,802	2,872	2,909	3,267	3,043	2,241	2,968	2,630	34,297
2023*	2,852	2,352	2,796										8,000
2023**	3,643	3,094	3,444										10,181

*MeLCat items received

**MeLCat items sent

On Februray 14, 2014 LLC increased the maximum allowed holds from 10 to 15 per patron

On October 1, 2014 LLC returned the ability for patrons to ILL audiobooks

In September 2015 KDL migraged to their own ILS, holds between LLC/KDL libraries were turned off on July 31, 2015

In June 2015 KDL MeLCat lending and borrowing was turned off by MCLS in preparation for their ILS migration

On Oct 1, 2017 LLC restarted ILL of DVD's and Music

On February 4, 2019 Return anywhere was restarted between the shared ILS and KDL libraries

On April 1, 2019 Automatic Renewal was implemented

On January 1, 2020 Nonresident borrowers were given automatic renewal and ability to place local holds

In June 2020 during the pandemic LLC increased maximum holds to 50