LAKELAND LIBRARY COOPERATIVE
ADVISORY COUNCIL
Thursday, August 10, 2023
Following the 9:30 a.m. Board Meeting
Kent District Library Service Center
PLEASE ENTER AT FRONT of BUILDING!!!!!
Bruursema Board Room (Smaller meeting room near the front of the building.)
814 West River Center Drive NE, Comstock Park, MI 49321
Reception for Sheryl VanderWagen to follow at 11:30 in large meeting room.

Officers: Mary Cook (Chair), Kelly Tinkham (Vice-chair) Elyshia Hoekstra (Secretary)
Quorum: 15

Please also read the board report for manager reports, minutes and other important information. Thank you.

AGENDA

1) **CALL TO ORDER AND ROLL CALL**

2) **APPROVAL OF AGENDA** *(m)*

3) **PUBLIC COMMENTS**

4) **APPROVAL OF MINUTES**

   a) Advisory Council – Minutes from the 6-8-23 meeting *(m)* PAGES 2-3

5) **COUNCIL PRESIDENT REPORT** – Mary Cook

6) **BOARD REPORT –** Lance Werner, Board President *(i)*

7) **ILS MANAGER'S REPORT**– Sheryl Vander Wagen *(i)*

8) **MEMBER SERVICES MANAGER'S REPORT** – Amber McLain *(i)*

9) **COOPERATIVE DIRECTOR'S REPORT -**Carol Dawe *(i)*

10) **COMMITTEE REPORTS** *(f)*

    a) Please see draft Finance Comm. minutes in the Board packet. *(i)*

11) **OTHER REPORTS**

    a) MLA Legislative Committee Report –Bruursema and Parus *(i)*

12) **ONGOING AND NEW BUSINESS (SEE BOARD REPORT)**

    a) 2023-2024 Budgets *(m)* PAGES 4-10

    b) PatronPoint Patron Card Renewals *(m)* PAGES 11-17

    c) Summer Reading Program Sharing Session *(i)*

13) **PUBLIC COMMENTS**

14) **NEXT MEETING – September 14, 2023, at Kent District Library Service Center**

15) **ADJOURNMENT** *(m)*

LAKELAND LIBRARY COOPERATIVE
ADVISORY COUNCIL MINUTES – Unofficial
Thursday, June 8, 2023 at 9:30 a.m.
At the KDL Service Center

Council Members Present: Mary Cook (OA), Kelly Tinkham (NN), Elyshia Hoekstra (OC), Carol Dawe (LL)
Lakeland Staff Present: Amber McLain, Sheryl VanderWagen

1) **CALL TO ORDER AND ROLL CALL:** The meeting was called to order at 10:11 by Mary Cook.
2) **APPROVAL OF AGENDA:** Karen McKinnon moved, supported by Cierra Bakovka to approve the agenda as presented - *motion carried.*
3) **PUBLIC COMMENTS:**
   a) None
4) **APPROVAL OF MINUTES:** Mary Johnson moved, supported by Jessica Hunt, to approve the Advisory Council minutes from June 2023, as presented – *motion carried.*
5) **COUNCIL PRESIDENT REPORT:** None.
6) **BOARD REPORT:** None.
7) **ILS MANAGER'S REPORT:** See written report.
8) **MEMBER SERVICE MANAGER'S:** Amber spoke about Patron Point's auto-renew process and reported that she will be hosting FAQ sessions soon regarding it so the libraries can get a better picture of what the process, timeline, costs, and savings are. She also shared that June was the biggest month for Patron Point so far, with over 600 applications.
9) **COOPERATIVE DIRECTOR'S REPORT:** Carol spoke about vacant board spots. There will also be an OverDrive committee meeting soon.
10) **COMMITEE REPORTS:**
    a) Continuing Ed – For informational purposes.
11) **OTHER REPORTS:**
    a) **MLA –** July is MLA's fiscal year, so appointees and committees will change. The budget was passed with no increase or decrease to libraries. Dale Parus emphasized how important it is to connect to constituents and legislators alike.
12) **ONGOING AND NEW BUSINESS:**
    a) ALA Conference sharing
       i) Cierra Bakovka shared that her favorite session was about mistakes that often made when renovating or expanding. She also mentioned stress management for library management.
       ii) Maggie McKeithan shared information about senior programming in the arts.
       iii) Stef Reed shared there was a panel on biophilic design in libraries. They also shared a session regarding bookmobiles and outreach.
       iv) Elyshia Hoekstra shared that she enjoyed sessions on sustainability, land acknowledgements, burnout, and using VR in the library.
       v) Teresa Kline thanked Carol for setting up the bus trip down to Chicago.
    b) Intellectual Freedom:
       i) Stef Reed shared that a patron had an issue with rainbows.
       ii) Virginia DeMumbrum shared that Mom's for Liberty showed up at their library board meeting, and had 12 people show up to support the library.
13) **PUBLIC COMMENTS:**
    a) Jen Salgat asked about floating or substitute staff.
    b) Peggy Hemerling shared that Hastings is fully funded for their HVAC system and window replacement project.
    c) Maggie McKeithan shared that they need quotes for sound systems for their project room at Spring Lake.
    d) Mary Johnson shared that she is proud of the staff at MADL for proposing excellent topics for MLA

e) Carol Dawe spoke more about our Back To Basics program coming up on November 14.
f) Shirley Bruursema asked about the Freedom to Read resolution by the Board of Education.
g) Jen Salgat asked whether we were trending towards digital only cards – a conversation ensued regarding whether digital cards are overtaking their physical cards.

14) **NEXT MEETING:** Thursday, July 13, 2023, following the 9:30 a.m. Board Meeting at Kent District Library Service Center

15) **ADJOURNMENT:** Cierra Bakovka moved, supported by Jen Salgat, to adjourn at 10:51 - *motion carried.*

Respectfully submitted by,
Amber McLain

	Total FY2022-23	Total FY2023-24	FY2023-24 Over (Under) FY2022-23	Percent Change	Notes
Revenue:					
State Aid	$ 709,000	$ 709,000	-	0%	
Revenue by Libraries	804,025	821,955	17,930	2%	
Investment Revenue	3,000	5,000	2,000	67%	1
Rebates	100	100	-	0%	
Total Revenues	**$ 1,516,125**	**$ 1,536,055**	**$ 19,930**	**1.3%**	
Expenses:					
Salary & Wage Expenses	$ 785,090	$ 811,730	$ 26,640	3%	
Benefits	144,670	153,750	9,080	6%	
Mileage	3,000	3,500	500	17%	2
Professional Development	9,000	9,000	-	0%	
Supplies	3,840	3,840	-	0%	
Professional Services	34,700	26,740	(7,960)	-23%	3
Insurance	15,215	17,480	2,265	15%	4
ILS & IT Expenses	400,195	400,305	110	0%	
Rides Delivery	8,005	8,580	575	7%	5
Delivery Expenses	65,725	57,555	(8,170)	-12%	6
Member Development	7,000	6,000	(1,000)	-14%	7
Facility	39,685	37,575	(2,110)	-5%	
Total Expenditures	**$ 1,516,125**	**$ 1,536,055**	**$ 19,930**	**1.3%**	
Net Position before FB Transfers	**$ -**	**$ -**	**$ -**		
Other Funding Sources:					
Transfer FB for Operating Expenses	-	-	-		
Other Expenses:					
Transfer FB to Capital Fund	34,500	45,000	10,500	30%	
Other Fund Sources/Expenses	**$ (34,500)**	**$ (45,000)**	**$ (10,500)**	**30.4%**	
Net Position with FB Transfers	**$ (34,500)**	**$ (45,000)**	**$ (10,500)**		

Lakeland Library Cooperative
FY2023-24 Pass Through Budget

	FY2022-23	FY2023-24	Difference	%	Notes
REVENUES					
Group Supplies	8,700	8,700	-	0%	
Group Collections	92,000	92,000	-	0%	
Group Services	85,500	86,000	500	1%	
Ecommerce Fines	28,000	28,000	-	0%	
ILS Add-On Services	5,000	-	(5,000)	-100%	8
IT Services	350	350	-	0%	
Other Revenue	750	750	-	0%	
Total Revenue	**$ 220,300**	**$ 215,800**	**$ (4,500)**	**-2%**	
EXPENSES					
Library Supplies	8,700	8,700	-	0%	
Group Collection Expense	92,000	92,000	-	0%	
Group Subscriptions	85,500	86,000	500	1%	
Fines Paid	28,000	28,000	-	0%	
ILS Add-On Expenses	5,000	-	(5,000)	-100%	
IT Service Expenses	350	350	-	0%	
Other Service Expenses	750	750	-	0%	
Total Expenses	**$ 220,300**	**$ 215,800**	**$ (4,500)**	**-2%**	
Net Position	$ -	$ -	$ -	0	

Lakeland Library Cooperative
FY2023-24 Capital and Growth Fund Budget

	FY22-23 Budget	FY23-24 Budget	FY23-24 Over/(Under) FY22-23	Notes
Revenue				
Investment Revenue	4,000	2,000	(2,000)	9
Total Revenues	$ 4,000	$ 2,000	$ (2,000)	
Expenses				
Technology - IT Hardware	70,000	85,000	15,000	10
Technology - ILS	25,000	-	(25,000)	
Building Improvements	7,500	7,500	-	
Vehicles	66,000	-	(66,000)	
Total Expenses	$ 168,500	$ 92,500	$ (76,000)	
Other Revenue Sources				
Fund Balance Transfers In -				
From Capital Reserves	130,000	45,500	(84,500)	
From Operating FB	34,500	45,000	10,500	
Total Other Revenue Sources	$ 164,500	$ 90,500	$ (74,000)	
Net Position	$ -	$ -	$ -	

Lakeland Library Cooperative
Fund Balance Reserves
FY2022 through FY2023

	Totals	Notes
Fund Balance Reserves:		
FB Reserves 10/1/2022:	761,154	
Projected FY23 Net Position	62,700	
FB Reserves Available as of 9/30/2023:	$ 823,854	
FY2023-24 Budget from FB Reserves:		
Assigned Funds - Personnel Changes	8,000	11
Unassigned Funds	(98,500)	
FB Reserves Available as of 9/30/2023:	$ 733,354	

DRAFT

2023-2024 Budget Packet Endnotes:

1. Increase in interest rates on investment revenue.
2. Additional LLC Personnel factored into costs.
3. The cost for the single audit for the ARPA grant was removed.
4. Added third truck.
5. Increase in fuel surcharges.
6. Less maintenance costs due to newer trucks.
7. Cost savings.
8. No longer applies. Costs are in operating.
9. Decrease due to completion of grant.
10. Server and email upgrades
11. Costs for moving expenses for ILS manager.

	Library	Total FY2022-23 LLC Fees	Total FY2023-24 LLC Fees	FY23-24 Over (Under) FY22-23	%
OA	Allendale Township	23,796	24,254	458	1.9%
IB	Alvah N. Belding Memorial	18,431	18,322	(109)	-0.6%
MA	Carson City Public/Crystal Public	18,585	19,382	796	4.3%
EC	Cedar Springs Public	15,328	15,679	351	2.3%
OC	Coopersville Area District Library	16,116	16,351	235	1.5%
NC	Croton Township Library	12,545	12,781	236	1.9%
AD	Dorr Township	15,175	16,029	854	5.6%
AF	Fennville District	17,931	18,548	617	3.4%
MG	Flat River Community (Greenville)	22,067	23,076	1,009	4.6%
BF	Freeport District	12,857	13,272	415	3.2%
NF	Fremont Area District	19,327	19,899	572	3.0%
SF	Fruitport District Library	15,974	16,574	600	3.8%
OH	Gary Byker (Hudsonville)	19,219	19,502	282	1.5%
OG	Georgetown Township (Jenison)	35,483	35,891	408	1.1%
GR	Grand Rapids Public	6,640	6,718	79	1.2%
NG	Grant Area District	17,126	16,891	(235)	-1.4%
SM	Hackley Public (Muskegon)	23,646	24,247	601	2.5%
BH	Hastings Public	16,821	16,661	(160)	-1.0%
AW	Henika District (Wayland)	14,995	15,520	525	3.5%
HO	Herrick District (Holland)	46,720	48,165	1,445	3.1%
NH	Hesperia Community	12,931	13,194	263	2.0%
ME	Home Township (Edmore)	12,379	12,745	366	3.0%
AH	Hopkins Public	12,819	12,972	153	1.2%
OZ	Howard Miller (Zeeland)	24,588	25,553	965	3.9%
IC	Ionia Community	20,454	20,902	447	2.2%
KU	Kent District	6,425	6,505	80	1.2%
IL	Lake Odessa Community	13,562	13,655	93	0.7%
AL	Leighton Township (Moline)	15,117	15,420	303	2.0%
OL	Loutit District (Grand Haven)	23,618	24,354	735	3.1%
UM	Muskegon Area District	75,643	77,797	2,154	2.8%
NN	Newaygo Area District	14,504	14,646	141	1.0%
OJ	Patmos (Jamestown)	16,939	17,198	259	1.5%
AB	Salem Township (Burnips)	16,067	16,242	175	1.1%
IS	Saranac/Clarksville Public	20,222	20,327	105	0.5%
AS	Saugatuck-Douglas District	13,807	14,258	451	3.3%
ES	Sparta Carnegie Township	15,181	15,724	542	3.6%
OS	Spring Lake District	22,801	22,450	(351)	-1.5%
ML	Tamarack District (Lakeview)	16,393	17,304	911	5.6%
MH	TCH Reynolds Township (Howard City)	15,556	15,980	424	2.7%
BM	Thornapple-Kellogg (Middleville)	15,712	15,919	207	1.3%
NW	White Cloud Community	15,644	15,746	102	0.7%
SW	White Lake Community	14,880	15,305	425	2.9%
	TOTAL	$ 804,025	$ 821,955	$ 17,930	2.2%

Library	Library Supplies	Group Collections	Group Subscriptions	Services	FY22-23 SubTotal	Efines*	FY22-23 Total
Allendale Township	373	2,778	2,515	-	**5,666**	429	**6,095**
Alvah N. Belding Memorial	239	2,357	1,728	240	**4,563**	77	**4,640**
Carson City Public/Crystal Public	72	2,658	602	-	**3,332**	113	**3,445**
Cedar Springs Public	-	2,357	2,033	-	**4,390**	548	**4,938**
Coopersville Area District Library	1,379	3,103	2,264	-	**6,746**	500	**7,246**
Croton Township Library	63	2,157	1,287	-	**3,507**	46	**3,553**
Dorr Township	450	2,357	1,774	-	**4,581**	125	**4,706**
Fennville District	68	2,697	2,380	283	**5,427**	267	**5,693**
Flat River Community (Greenville	665	2,571	3,331	-	**6,567**	331	**6,897**
Freeport District	18	2,493	1,434	-	**3,945**	80	**4,025**
Fremont Area District	2,314	-	1,941	-	**4,255**	453	**4,708**
Fruitport District Library	-	2,357	1,925	240	**4,522**	134	**4,656**
Gary Byker (Hudsonville)	1,539	2,562	2,933	160	**7,194**	91	**7,285**
Georgetown Township (Jenison)	1,078	4,892	2,814	-	**8,784**	4,384	**13,168**
Grand Rapids Public	1,172	-	-	-	**1,172**	-	**1,172**
Grant Area District	233	2,357	1,996	43	**4,629**	228	**4,857**
Hackley Public (Muskegon)	416	2,866	2,042	-	**5,324**	221	**5,545**
Hastings Public	-	-	1,442	-	**1,442**	337	**1,779**
Henika District (Wayland)	248	2,357	1,622	57	**4,284**	127	**4,411**
Herrick District (Holland)	1,348	-	2,352	-	**3,700**	2,487	**6,188**
Hesperia Community	-	2,357	1,938	43	**4,339**	47	**4,386**
Home Township (Edmore)	-	2,157	316	-	**2,473**	34	**2,507**
Hopkins Public	-	2,157	1,018	-	**3,175**	48	**3,223**
Howard Miller (Zeeland)	143	2,521	3,805	-	**6,469**	890	**7,359**
Ionia Community	1,277	2,357	323	43	**4,001**	352	**4,353**
Kent District	-	-	-	-	**-**	-	**-**
Lake Odessa Community	1,476	2,157	1,724	43	**5,400**	107	**5,507**
Leighton Township (Moline)	153	2,357	2,716	45	**5,272**	91	**5,363**
Loutit District (Grand Haven)	153	381	2,258	80	**2,872**	650	**3,522**
Muskegon Area District	550	5,066	6,331	-	**11,947**	2,030	**13,977**
Newaygo Area District	45	3,071	2,448	-	**5,563**	211	**5,775**
Patmos (Jamestown)	18	2,529	3,419	-	**5,966**	930	**6,895**
Salem Township (Burnips)	27	2,357	2,049	-	**4,433**	673	**5,106**
Saranac/Clarksville Public	323	2,477	1,946	-	**4,747**	1,083	**5,830**
Saugatuck-Douglas District	1,327	2,357	2,990	-	**6,674**	100	**6,774**
Sparta Carnegie Township	1,251	2,357	43	-	**3,651**	230	**3,881**
Spring Lake District	926	43	2,656	80	**3,706**	425	**4,131**
Tamarack District (Lakeview)	188	3,371	1,889	-	**5,449**	239	**5,687**
TCH Reynolds Township (Howard	957	2,157	1,889	-	**5,003**	281	**5,284**
Thornapple-Kellogg (Middleville)	-	2,357	-	-	**2,357**	71	**2,429**
White Cloud Community	369	2,357	43	-	**2,769**	132	**2,901**
White Lake Community	369	2,357	2,178	-	**4,904**	210	**5,114**
Totals	$ 21,228	$ 92,221	$ 80,390	$1,357	**$ 195,197**	$ 19,813	**$215,010**

~Based on last 4 quarters - as of quarter ending 6/30/23.

*Efines are collected from patrons and disbursed to the libraries.

PATRON POINT AUTO-RENEW INFORMATION SESSION

GENERAL INFO

Patron Point's Auto-Renewal service is a tool that uses Patron Point's contracted third party authentication service to verify that patrons still live in your service area. If they do, and meet other criteria, then they are automatically renewed without the need for staff to intervene!

For patrons who meet certain criteria (are adults, in good standing, and can be verified as living at the address on file) – their card will automatically be renewed with no staff intervention or action required.

Patrons who do not meet criteria will receive email notifications that their card has expired, and they must contact their library for information on how to renew (as each library has a nuanced policy and procedure on card renewals).

PATRON POINT AUTO-RENEW TIMELINE

TIMEFRAME	AUTOMATED ACTION	STAFF REQUIREMENTS
30 Days Before Card Expiration	Sierra flags accounts that are set to expire in 30 days with a popup that must be cleared before anything can be done in the patron record.	Nothing – But if you see someone come in with this popup, do your normal renewal process
7 Days Before Card Expiration	Patrons receive an automated email from Patron Point notifying them that their card will expire in 7 days.	Nothing – But if someone visits in response to the email, do your normal renewal process
At Expiration	Adult patrons in good standing are sent to Patron Point's verification service. If their identity and info is confirmed, PP will renew them and they will get an email. Otherwise, they will get the next emails.	Nothing – patrons are only notified of successful renewals at this point in the process.
7 Days After Card Expiration	Patrons who can't be verified, are minors, or aren't in good standing are sent an automated email notifying them that their card expired 7 days previously and to contact the library for further instruction.	Nothing – But if someone visits in response to the email, do your normal renewal process
30 Days After Card Expiration	Patrons who can't be verified, are minors, or aren't in good standing are sent an automated email notifying them that their card expired 30 days previously and to contact the library for further instruction.	Nothing – But if someone visits in response to the email, do your normal renewal process

PRICE COMPARISON

Maximum Scenario

Pay Rate	Renewal Inquiry Call	Time To Renew	Cost per card	PP Cost per card
$ 10.10	5 minutes	2 minutes	$ 1.21	$ 0.30
$ 15.00	5 minutes	2 minutes	$ 1.80	$ 0.30
$ 17.00	5 minutes	2 minutes	$ 2.04	$ 0.30
$ 20.00	5 minutes	2 minutes	$ 2.40	$ 0.30
$ 22.00	5 minutes	2 minutes	$ 2.64	$ 0.30
$ 25.00	5 minutes	2 minutes	$ 3.00	$ 0.30
	approx 7 minutes per card			

Minimum Scenario

| Pay Rate	Time To Renew	Cost per card	PP Cost per card
$ 10.10	3 minutes	$ 0.51	$ 0.30
$ 15.00	3 minutes	$ 0.75	$ 0.30
$ 17.00	3 minutes	$ 0.85	$ 0.30
$ 20.00	3 minutes	$ 1.00	$ 0.30
$ 22.00	3 minutes	$ 1.10	$ 0.30
$ 25.00	3 minutes	$ 1.25	$ 0.30

FAQ

How does this help us?
Cards automatically renewing takes that work off of your plate. The renewal process also outlines to patrons what is going on, which is a source of patron frustration. And at 30 cents per renewal, even the price is convenient.

How does this help patrons?
It's convenient. It goes a long way in building relationships with patrons. Their service isn't interrupted – and if it is, they get an explanation and instructions.

Does this Help Lakeland?
Lakeland can get upwards of a dozen card renewal questions per day, mostly from Libby users. Auto-renew would ease the time burden this places on Lakeland staff, and the frustration it can create in the patrons as they are told to contact their home library for renewal.
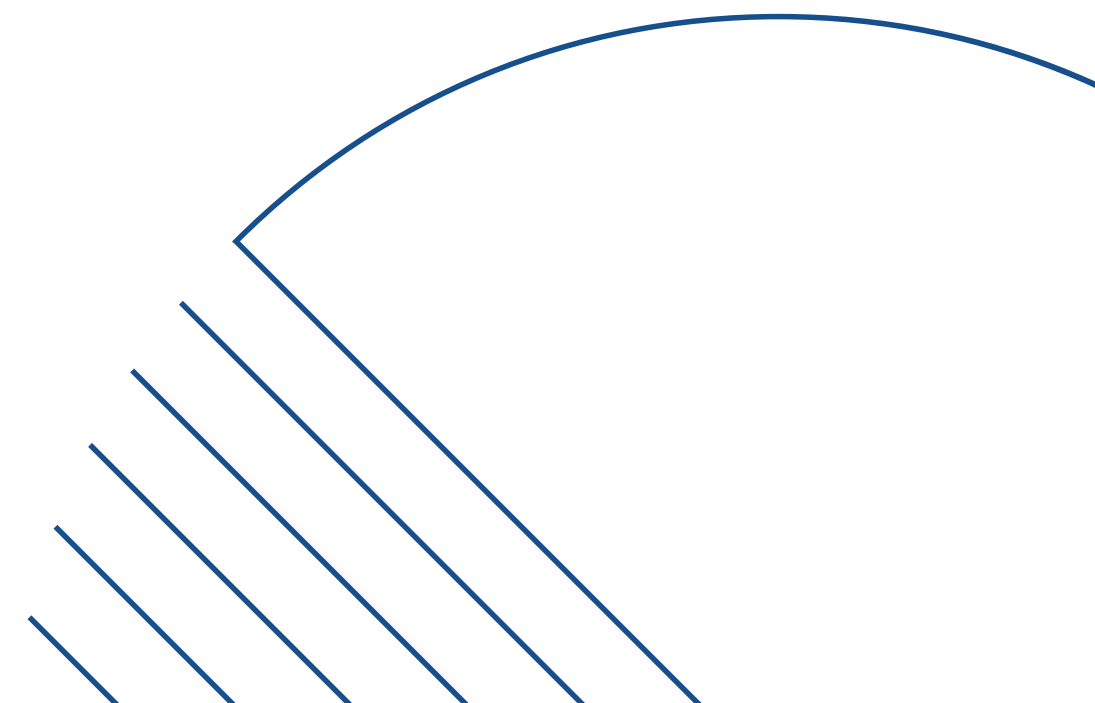
FAQ

**What about patrons that don't use their card?**
They'll get a renewed card as long as they still live in your service area. and can be verified by the system. It's great for statistics!

Does this add work to our staff?
No. At most, it creates more prompts for patrons to visit or ask questions, but it does not create any extra work – those patrons would be visiting or calling anyway to renew their cards.

How long does the process take?
5–15 minutes after the moment of expiration, just like the application process. It is automatically triggered by expiration without the patron or library staff having to intervene.
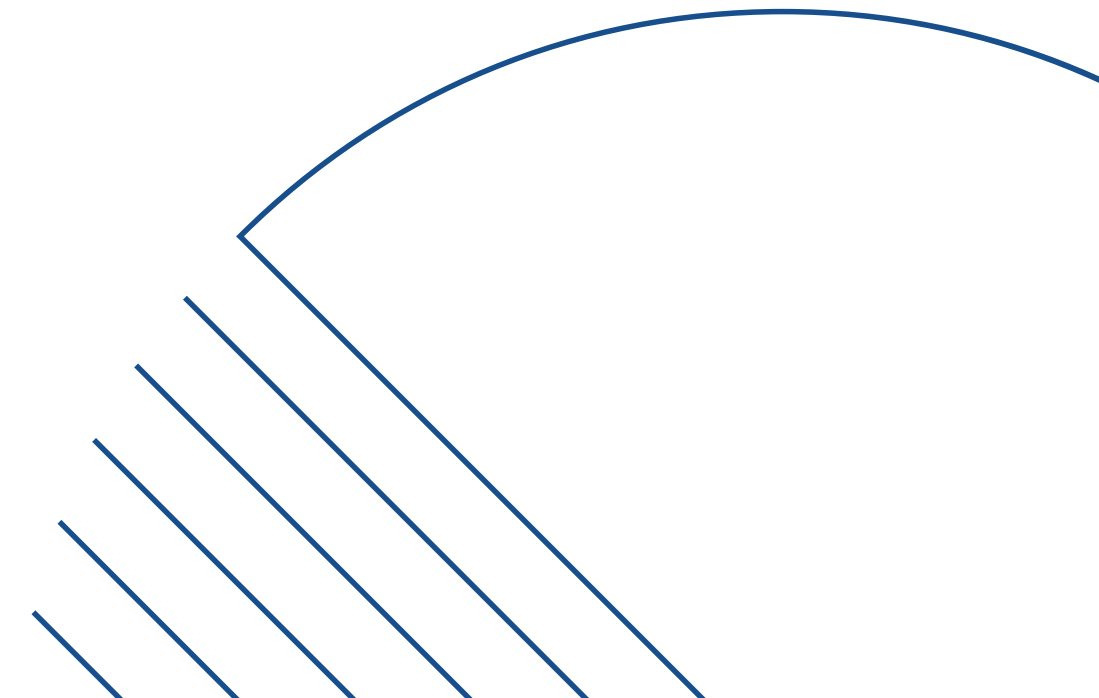
Lakeland Library Cooperative
Patron Point Automatic Renewal Estimator
Estimted Verification Costs per library @ $.30 per record
Note: All counts are for adult patrons without blocks who have email addresses, patrons without email are not included

Patron Automatic Renewals
Expiring patrons 2023-2025

Library Name	2023 Expiring Adult Patrons	Est. Verification Cost	2024 Expiring Adult patrons	Est. Verification Cost	2025 Expiring Adult patrons	Est. Verification Cost
Allendale Township Library	709	$ 212.70	1103	$ 330.90	1422	$ 426.60
Alvah N. Belding Library	135	$ 40.50	166	$ 49.80	106	$ 31.80
Carson City/Crystal	60	$ 18.00	64	$ 19.20	13	$ 3.90
Cedar Springs Public Library	191	$ 57.30	336	$ 100.80	341	$ 102.30
Coopersville Area Dist Library	306	$ 91.80	307	$ 92.10	342	$ 102.60
Croton Township Library	16	$ 4.80	42	$ 12.60	37	$ 11.10
Dorr Township Library	103	$ 30.90	246	$ 73.80	238	$ 71.40
Fennville District Library	527	$ 158.10	313	$ 93.90	35	$ 10.50
Flat River Comm. Library	392	$ 117.60	410	$ 123.00	246	$ 73.80
Freeport District Library	42	$ 12.60	97	$ 29.10	77	$ 23.10
Fremont Area Dist Library	243	$ 72.90	589	$ 176.70	537	$ 161.10
Fruitport District Library	139	$ 41.70	393	$ 117.90	421	$ 126.30
Gary Byker Memorial Library	281	$ 84.30	564	$ 169.20	596	$ 178.80
Georgetown Township Library	1547	$ 464.10	2909	$ 872.70	3561	$ 1,068.30
Grant Area Dist Library	97	$ 29.10	174	$ 52.20	191	$ 57.30
Hackley Public Library	351	$ 105.30	224	$ 67.20	365	$ 109.50
Hastings Public Library	940	$ 282.00	665	$ 199.50	382	$ 114.60
Henika District Library	57	$ 17.10	135	$ 40.50	179	$ 53.70
Herrick District Library	3427	$ 1,028.10	5566	$ 1,669.80	7138	$ 2,141.40
Hesperia Community Library	55	$ 16.50	73	$ 21.90	149	$ 44.70
Home Township Library	14	$ 4.20	29	$ 8.70	34	$ 10.20
Hopkins Public Library	44	$ 13.20	85	$ 25.50	89	$ 26.70
Howard Miller Library	563	$ 168.90	1024	$ 307.20	1078	$ 323.40
Ionia Community Library	484	$ 145.20	208	$ 62.40	10	$ 3.00
Lake Odessa Comm. Library	44	$ 13.20	73	$ 21.90	50	$ 15.00
Leighton Township Library	88	$ 26.40	183	$ 54.90	187	$ 56.10
Loutit District Library	908	$ 272.40	2255	$ 676.50	2838	$ 851.40
Muskegon Area District Library	981	$ 294.30	2282	$ 684.60	2629	$ 788.70
Newaygo Area Dist Library	64	$ 19.20	183	$ 54.90	231	$ 69.30
Patmos Library	233	$ 69.90	540	$ 162.00	558	$ 167.40
Reynolds Township Library	39	$ 11.70	106	$ 31.80	105	$ 31.50
Salem Township Library	115	$ 34.50	241	$ 72.30	188	$ 56.40
Saranac/Clarksville	51	$ 15.30	198	$ 59.40	251	$ 75.30
Saugatuck-Douglas Dist Library	293	$ 87.90	717	$ 215.10	514	$ 154.20
Sparta Township Library	258	$ 77.40	333	$ 99.90	148	$ 44.40
Spring Lake Dist Library	1360	$ 408.00	1638	$ 491.40	685	$ 205.50
Tamarack District Library	26	$ 7.80	119	$ 35.70	373	$ 111.90
Thornapple-Kellogg Library	217	$ 65.10	289	$ 86.70	294	$ 88.20
White Cloud Comm Library	82	$ 24.60	138	$ 41.40	139	$ 41.70
White Lake Comm Library	183	$ 54.90	381	$ 114.30	454	$ 136.20
TOTAL	15665	$ 4,699.50	25398	$ 7,619.40	27231	$ 8,169.30

Note: Since patrons renew their cards in a variety of ways, these estimates are on the higher side assuming that ALL of them
will be automatically renewed through Patron Point.