

**LAKELAND LIBRARY COOPERATIVE
ADVISORY COUNCIL MINUTES – Unofficial
Thursday, November 9, 2023, at 9:30 a.m.
At the KDL Service Center**

Council Members Present: Mary Cook (OA), Elyshia Hoekstra (OC), Stef Reed (MG)
Lakeland Staff Present: Carol Dawe, Janet Cornell

- 1) **CALL TO ORDER AND ROLL CALL:** The meeting was called to order at 10:25 am by Mary Cook.
- 2) **APPROVAL OF AGENDA:** Merri Jo Tuinstra moved, supported by Mary Johnson, to approve the agenda as presented - *motion carried*.
- 3) **PUBLIC COMMENTS:** None
- 4) **APPROVAL OF MINUTES:** Teresa Kline moved, supported by Tiffany Chase, to approve the Advisory Council minutes from October 12, 2023, as presented – *motion carried*.
- 5) **COUNCIL PRESIDENT REPORT:** Mary Cook shared she would be resigning her position at Allendale Township Library and move to Gary Byker Memorial Library as director in the wake of Melissa Huisman's retirement. She also shared congratulations to Melissa for all her years of service.
- 6) **BOARD REPORT:** None
- 7) **ILS MANAGER'S REPORT:** Combined with Cooperative Director's report.
- 8) **MEMBER SERVICE MANAGER'S REPORT:** Combined with Cooperative Director's report.
- 9) **COOPERATIVE DIRECTOR'S REPORT:** Carol Dawe reported that both Ann and Amber were out today, but that Ann has officially started at Lakeland. A staff meeting was held to welcome her and discuss ways we are providing services to the members. She asked for patience as we look at the way we do things, so we don't just do things because we did them in the past. Now is a great time to streamline what we need to provide so we can have time and resources to look ahead for future projects. She also asked to please use Tech Help for any questions you may have. Email is the best method of contact, but you may also call the help line. Carol also shared that she helped Gary Byker in their director search and was impressed with their hiring process. She would like to bring their HR person in to present how to conduct an interview as a CE event.
- 10) **COMMITTEE REPORTS:**
 - a) Youth Services Committee minutes for October 2, 2023, were included for informational purposes.
- 11) **OTHER REPORTS:**
 - a) **MLA:** Shirley Bruursema reported that although there are some bills being considered and there is a lot going on, the legislature is debating about closing down for the rest of the year. She hopes they will stay on long enough to resolve some things but is not optimistic they will. This will be their last session until January. Dale Parus also echoed Shirley's sentiments. MLA is working on 2 bills and will be sharing a video on penal fines featuring a legislator to explain the process and why they are needed. MLA is also changing tactics for funding, looking to talk to the governor for a bump in state aid instead of trying to do it through the legislature. Both Dale and Shirley asked to keep the date of April 16, 2024, on your calendar to participate in the Library Advocacy Day. It was very successful in 2023, with plenty of opportunities to get involved. It is important to make contact with your legislators to keep the importance of libraries fresh in their minds and to find common ground that encourages their support.
- 12) **NEW BUSINESS:**
 - a) **Patron Point Update:** They are working on the auto renewal glitch in the verification process which may take about 12-14 weeks. Once they resolve the problem, Amber will be ready to go with a group for testing. Contact her if you are interested in volunteering to be part of the testing group.
 - b) **BiblioSuggest Update:** May be ready to go live in mid-December.

- c) **BiblioApps Update:** Capira has been cancelled effective 12/12/23. There will be a gap until February or March before BiblioApps is up and running. Development needs to be done with Apple, Google, and others. This can be done by location, but it is time-consuming, very expensive, and we do not have the resources to lend support if needed. There are differences between the programs and discussion ensued regarding what was still needed from Capira and some limitations in BiblioApps regarding events.
 - d) **MLA Conference Discussion:** Carol Dawe mentioned the key-note speaker was great and Stef Reed mentioned they won a MCLS membership while there.
- 13) **PUBLIC COMMENTS:**
- a) Carol Dawe shared that there are 83 participants registered for the Back-to-Basics Reader's Advisory workshop on November 14th.
 - b) Shirley Bruursema shared more on Advocacy Day. Last year Lt Governor Garlin Gilchrist spoke. This year they have invited the governor.
- 14) **NEXT MEETING:** Thursday, December 14, 2023, following the 9:30 a.m. Board Meeting at Kent District Library Service Center
- 15) **ADJOURNMENT:** Cierra Bakavka moved to adjourn at 11:03 am - *motion carried*.

Respectfully submitted by,
Janet Cornell