

**LAKELAND LIBRARY COOPERATIVE
ADVISORY COUNCIL MINUTES – Official
Thursday, May 9, 2024 at 9:30 a.m.
KDL Service Center**

Council Members Present: Mary Cook (OH), Elyshia Hoekstra (OC), Stef Reed (MG)

Staff Present: Ann Langlois, Amber McLain, Carol Dawe

Absent: None

- 1) **CALL TO ORDER AND ROLL CALL:** The meeting was called to order at Mary Cook at 10:00 a.m.
- 2) **APPROVAL OF AGENDA:** Cierra Bakovka moved, supported by Matt Lubbers-Moore, to approve the agenda with the removal of the linked patron functionality - *motion carried*.
- 3) **PUBLIC COMMENTS**
 - a) Jen Salgat (IS) brought up the idea of eliminating physical library cards.
 - i) Jessica Hunt (NG) brought up the idea that not everyone has devices.
 - ii) Cierra Bakovka (AW) brought up that not every patron will be comfortable with the technology required for this.
 - iii) A discussion ensued about how to set up records without physical cards.
 - iv) A discussion ensued regarding how to service users in the hypothetical situation where digital cards are the norm.
 - b) A discussion ensued regarding active card users and how to increase this number.
 - i) Foot traffic vs. Card Holder numbers were discussed.
 - c) Stef Reed announced that Flat River received a \$35,000 grant for hot spots.
 - d) Mary Johnson shared that first amendment auditors visited MADL and were killed with kindness.
 - e) Abby Black shared that Allendale's rotary club donated \$5,000 for teen furniture and has committed to donating \$1,500 yearly.
- 4) **APPROVAL OF MINUTES:** Peggy Hemerling moved, supported by Mary Johnson, to approve the Advisory Council minutes from April 11, 2024 as presented – *motion carried*.
- 5) **COUNCIL PRESIDENT REPORT:** Nothing to report.
- 6) **BOARD REPORT:** There was nothing to report from the Board President.
- 7) **ILS MANAGER'S REPORT:** Ann shared that we are reviewing the Home Library policy language presented in her report. She also shared plans for future quarterly meetings.
- 8) **MEMBER SERVICES MANAGER REPORT:** Amber shared news about the app, how it works, and current issues. BiblioSuggest, Patron Point, and BiblioCommons are all functioning as expected. Please see the written report for more details.
- 9) **COOPERATIVE DIRECTOR'S REPORT:** Linking patron record discussion will be tabled until July. Carol discussed an issue with Lakeland email. Carol also shared that she will be sending the requirements for posting minutes per the OMA out to directors. Carol also discussed the Cooperative Association's planned webinars regarding new web accessibility requirements.
- 10) **COMMITTEE REPORTS:**
 - a) None.
- 11) **OTHER REPORTS:**
 - a) MLA Legislature Committee Reports – A senator has been found to champion the freedom to read initiative. The data collected within the last year regarding the public's attitude towards book banning will be presented to the house speaker. There will be an MLA Advocacy hour with Bob DeVries on May 16 at 10 AM speaking about legislative issues.
- 12) **NEW BUSINESS:**
 - a) Fines Waiving/Fines Free Policy – A discussion regarding a multitude of scenarios regarding waiving fines at home libraries for home patrons, for visiting patrons, for hotspots, etc. A variance in opinions was presented and no action was taken at this time. The Advisory Council will look into the scenarios presented within this discussion and draft a new set of options for policy language.

13) **PUBLIC COMMENTS:**

- a) Jessica Grant brought up a question about truth in taxation. This was determined to be a legal question and Jessica was advised to consult her lawyer, but was also advised by Dale to consider that the taxation entity may be her township or city, rather than the library itself.

14) **NEXT MEETING:** Thursday, June 13, 2024, following the board meeting at Kent District Library Service Center

15) **ADJOURNMENT:** Peggy Hemerling moved, supported by Matt Lubbers-Moore, to adjourn at 11:08 a.m. - *motion carried.*

Respectfully submitted by,
Amber McLain