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GRPL and KDL are responsible for any patron including Lakeland patrons who end up in collections on their Evergreen ILS system or Sirsi/Dynix Symphony system. Lakeland shared ILS members are responsible for the collection agency charges incurred because of a GRPL or KDL patron being sent to Unique from our shared ILS system.

New GRPL and KDL accounts are sent to Unique once a month on the second Monday of each month. The ILS Manager reviews the charges on each new account and re-assigns the \$8.95 collection agency fee to the library where the patron owes the charges. If the GRPL or KDL patron has been designated as a shared ILS patron with your home library, the account will be assigned to the designated home library. The library is notified that the patron has been assigned to their account. Unique Management is also notified as to which libraries should be assigned those new accounts.

Updates to GRPL/KDL patron accounts are sent daily and treated the same as all other accounts following their initial submission (see above).