

**LAKELAND LIBRARY COOPERATIVE
ADVISORY COUNCIL MINUTES – Official
Thursday, October 10, 2024 at 9:30 a.m.
At the KDL Service Center**

Council Members Present:

Lakeland Staff Present: Amber McLain, Ann Langlois

- 1) **CALL TO ORDER AND ROLL CALL:** The meeting was called to order at 10:00 AM by **Mary Cook**.
- 2) **APPROVAL OF AGENDA:** Cierra Bakovka moved, supported by Jeffrey Babbit to approve the agenda - *motion carried*.
- 3) **ONGOING/NEW BUSINESS PART 1**
 - a) Advisory Council Officer Elections
 - b) **Peggy Hemerling moved, Cierra Bakovka supported the new officer elections.**
- 4) **PUBLIC COMMENTS:**
 - a) Jessica Hunt congratulated Amy Stockwell on being nominated for the Newaygo County Women in Leadership award.
 - b) Merri Jo Tuinstra shared that Sparta's Deb Pooling is retiring.
- 5) **APPROVAL OF MINUTES:** Mary Johnson moved, supported by Merri Jo Tuinstra, to approve the Advisory Council minutes from September 12 with the amendment to the Lunch and Learn discussion – *motion carried*.
- 6) **COUNCIL PRESIDENT REPORTS:** None.
- 7) **BOARD REPORT:** Nothing to report.
- 8) **ILS MANAGER'S REPORT:** Ann shared that our next quarterly meeting date has changed to October 24 to accommodate MLA, and the theme is year in review. Ann also shared that we will be hosting a webinar with Unique to go over new offerings. Ann also pointed out that the State Aid Report statistics training is the afternoon of this meeting (10-10).
- 9) **MEMBER SERVICE MANAGER'S REPORT:** See written report. Amber discussed statistics for Patron Point and its effectiveness, which Stef Reed also commented on. Amber also mentioned that she is working on training that will be as comprehensive as possible – including manuals and videos.
- 10) **COOPERATIVE DIRECTOR'S REPORT:** Carol discussed the consortia app and its rollout. She also discussed pursuing Unique products and gathering information on competing products in order to make informed and fiscally responsible decisions. **Lastly, she encouraged patience with the process.**
- 11) **COMMITTEE REPORTS:**
 - a) Continuing Education – Amber shared that the CE committee is always looking for new members.
- 12) **OTHER REPORTS:**
 - a) **MLA:** Dale shared that things in the government are sort of in limbo at the moment, and that we are waiting to see if these situations move past December 31.
- 13) **ONGOING/NEW BUSINESS PART 2**
 - a) Committee Discussion
 - i) Carol discussed the need for staff involvement in the established Lakeland committees, and also the need for these committees to follow a structure and Robert's Rules of Order.
- 13) **PUBLIC COMMENTS:**
 - a) Cierra Bakovka shared that Henika's 125th anniversary is on 10-14, and they are having an event to **celebrate**.
 - b) Stef Reed shared that they will be hosting a webinar with MLA on November 7 about a amplifying library voices and doing outreach through podcasts.
 - c) Elyshia Hoekstra thanked Mary for her service on the Advisory board.
 - d) Virginia DeMumbrum asked if anyone was doing anything with the Palace Project.
 - e) Carol asked the
- 14) **NEXT MEETING:** Thursday November 14, following the 9:30 a.m. Board Meeting at Kent District Library Service Center.

- 15) **ADJOURNMENT:** Cierra Bakovka moved, supported by Peggy Hemerling, to adjourn at 10:20 AM - *motion carried.*

Respectfully submitted by,
Amber McLain