

# GRAND RAPIDS PUBLIC LIBRARY MAIN GR GRM

111 Library St NE ([map](#))  
Grand Rapids, MI 49503  
[www.grpl.org](http://www.grpl.org)

MAIN NUMBER: (616) 988-5400  
BUSINESS OFFICE FAX: (616) 988-5419  
REFERENCE ILL FAX: (616) 988-5420  
Staff Phone Number (Use Extensions Below): (616) 988-5402

Executive Director:	John McNaughton	<a href="mailto:jmcnaughton@grpl.org">jmcnaughton@grpl.org</a>	
Deputy Director:	Jen Vander Heide	<a href="mailto:jvandh@grpl.org">jvandh@grpl.org</a>	
Executive Administrative Assistant:	Lindsay Laplow	<a href="mailto:llaplow@grpl.org">llaplow@grpl.org</a>	x5441
Chief Financial Officer:	Bob Adcock	<a href="mailto:radcock@grpl.org">radcock@grpl.org</a>	x5433
Director of Human Resources:	Natalie Drew	<a href="mailto:ndrew@grpl.org">ndrew@grpl.org</a>	x5435
Director Marketing & Communications:	Katherine Zychowski	<a href="mailto:kzychowski@grpl.org">kzychowski@grpl.org</a>	x5440
Library Analyst:	Rebecca Near	<a href="mailto:rnear@grpl.org">rnear@grpl.org</a>	x5430
Collection Services Manager:	Julie Beukema	<a href="mailto:jbeukema@grpl.org">jbeukema@grpl.org</a>	x5488
Patron Experience Manager:	Meghan Elwell	<a href="mailto:melwell@grpl.org">melwell@grpl.org</a>	x5756
Grand Rapids History Center:	Julie Tabberer	<a href="mailto:jtabber@grpl.org">jtabber@grpl.org</a>	x5467
Information Systems:	Bill Ott	<a href="mailto:bott@grpl.org">bott@grpl.org</a>	x5480
Youth Services Manager:	Amy Cochran	<a href="mailto:achochran@grpl.org">achochran@grpl.org</a>	X5450
Director of Collections:	Ann Neff-Rohs	<a href="mailto:aneffrohs@grpl.org">aneffrohs@grpl.org</a>	x5453
Director of Patron Services:	Megan Biggins	<a href="mailto:mbiggins@grpl.org">mbiggins@grpl.org</a>	x5472
Adult Services Manager:	Nicholas Coppernoll	<a href="mailto:ncoppern@grpl.org">ncoppern@grpl.org</a>	x5466
Community Services Manager:	John Bosma	<a href="mailto:jbosma@grpl.org">jbosma@grpl.org</a>	x5455
Hours Open:	M-T 9-9; F-Sat 9-6; Sun (Labor Day through Memorial Day) 1-5		
Service Area:	Legal Area: City of Grand Rapids		
Population Served:	198,917		
Type:	City Law: City Charter		
State Class:	VI		
Fiscal Year:	07/01 – 06/30		