LAKELAND LIBRARY COOPERATIVE
ADVISORY COUNCIL MINUTES – Official
Thursday, May 14, 2026 at 9:30 a.m.
At the KDL Service Center

Council Members Present: Elyshia Hoekstra (OC), Stef Reed (MG), Carol Dawe (LLC)
Lakeland Staff Present: Ann Langlois

1) **CALL TO ORDER AND ROLL CALL:** The meeting was called to order at 10:15 A.M. by Elyshia Hoekstra.
2) **APPROVAL OF AGENDA:** Jessica Hunt moved, supported by Virginia DeMumbrum to approve the agenda - *motion carried.*
3) **PUBLIC COMMENTS:**
   a) Mary Johnson shares positive feedback about advocacy day.
   b) Ellen Peters shared information about a ribbon cutting on May 30 for Loutit's Maker space and art studio.
4) **APPROVAL OF MINUTES:** John McNaughton moved, supported by Ellen Peters, to approve the Advisory Council minutes from April 9, 2026 – *motion carried.*
5) **COUNCIL PRESIDENT REPORTS:** Nothing to Report
6) **BOARD REPORT:** Cooperative Director Carol Dawe is set to retire at the end of Sept 2027. Board will start looking at cooperative director search.
7) **ILS MANAGER'S REPORT:** Ann shared she attended IUG and presented on Inventory; attended many Polaris sessions; additional ILS clean-up projects will happen – Ann will reach out to to libraries that need this clean-up; holds for item records may need to change view – see report for more details.
8) **MEMBER SERVICE MANAGER'S REPORT:** Mentioned the BC slowness – clear cache; keep LLC informed.
9) **COOPERATIVE DIRECTOR'S REPORT:** Carol shared the glitch with Biblocommons, BC is looking at it; Mary from Newago received a grant from a patron; we have three board members of MLA – Mary Johnson, Jaci Cooper, and James Pugh.
10) **COMMITEE REPORTS:**
    a) None.
11) **OTHER REPORTS:**
    a) **MLA:** Congratulated three Lakeland members on the executive MLA board; informed members about the different appropriations from the state; Governor Whitmer was at the Advocacy Day; mentioned the incident with TLN member libraries – remember to mention any book censorship to MLA and Freedom to Read
12) **NEW AND ONGOING BUSINESS**
    a) Delivery changes discussion
       i) Carol wants to hear from member libraries so communication can remain open; Lakeland is working on it to improve the service. No questions or concerns came up.
    b) ILS Discussion
       i) Ann shares information about Polaris; If the vote is "yes" each library will need to have a contact for questions for the new ILS; if you have third-party vendors Lakeland will work on coordinating with each member library
       ii) Question: are we planning on moving forward with everything from the presentation in March? Or are there additional items?
          (1) Ann clarified Herrick and MADL having BiblioWeb so that will be separate, but other member libraries don't need to do a new website – Polaris will not be our web hosts.
          (2) Programming, mobile app will be all part of the package

(3) Migration will happen in 2027

iii) Question: how does migration look?

(1) Members will be walked through this process at a later time.

iv) Money of ILS – the bulk of the migration will come out of the LLC fund balance; each library will continue to have a 5-8% normal increase each year.

(1) Either today or tomorrow a ballot will be emailed out; one vote per library preferably the Director;

(2) What do you all (Lakeland) envision what summer reading will look like? Concern about staff taking vacations in August 2027 and not being able to attend trainings.

(a) Train the trainer will happen and Lakeland will handle all the backend projects; migration will not happen during summer reading; trainings will be recorded.

(3) Will the sandbox that is currently open still be available?

(a) Ann will need to ask Polaris.

(4) On the patron side they won't be changing barcodes? Will it be seamless?

(a) There will be hiccups and LLC will help work through those, but no new patron barcodes

(5) The interface is already like other systems that have a similar interface – is that a fair assessment?

(a) Ann shares that she felt she could just sit down and use the basics of Polaris with no training.

13) **PUBLIC COMMENTS:**

a) Jim Murphy with Molders Moving out of Kalamazoo informed members about their services.

14) **NEXT MEETING:** Thursday June 11, following the 9:30 a.m. Board Meeting at Kent District Library Service Center.

15) **ADJOURNMENT:** John McNaughton moved, supported by Jessica Hunt, to adjourn at 11:00 A.M. - *motion carried.*

Respectfully submitted by,
Amber McLain (& Mary Cook)